

Los Angeles HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| Provider Number | Hospital Name | Address 1 |
|-----------------|--|--------------------------------|
| 050111 | TEMPLE COMMUNITY HOSPITAL | 235 N HOOVER ST |
| 050063 | HOLLYWOOD PRESBYTERIAN MEDICAL CENTER | 1300 N VERMONT AVE |
| 050502 | SAINT VINCENT MEDICAL CENTER | 2131 W 3RD ST |
| 050018 | PACIFIC ALLIANCE MEDICAL CENTER | 531 W COLLEGE ST |
| 050149 | CALIFORNIA HOSPITAL MEDICAL CENTER LA | 1401 SOUTH GRAND AVENUE |
| 050561 | KAISER FOUNDATION HOSPITAL - WEST LA | 6041 CADILLAC AVE |
| 050471 | GOOD SAMARITAN HOSPITAL | 1225 WILSHIRE BOULEVARD |
| 050763 | SILVER LAKE MEDICAL CENTER | 1711 WEST TEMPLE STREET |
| 050625 | CEDARS-SINAI MEDICAL CENTER | 8700 BEVERLY BLVD |
| 050742 | OLYMPIA MEDICAL CENTER | 5900 WEST OLYMPIC BOULEVARD |
| 050262 | RONALD REAGAN UCLA MEDICAL CENTER | 757 WESTWOOD PLAZA |
| 050373 | LAC+USC MEDICAL CENTER | 1200 N STATE ST |
| 050103 | WHITE MEMORIAL MEDICAL CENTER | 1720 E CESAR AVENUE |
| 050641 | EAST LOS ANGELES DOCTORS HOSPITAL | 4060 WHITTIER BLVD |

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| Address 2 | Address 3 | City | State |
|-----------|-----------|-------------|-------|
| | | LOS ANGELES | CA |
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Los Angeles HCAHPS

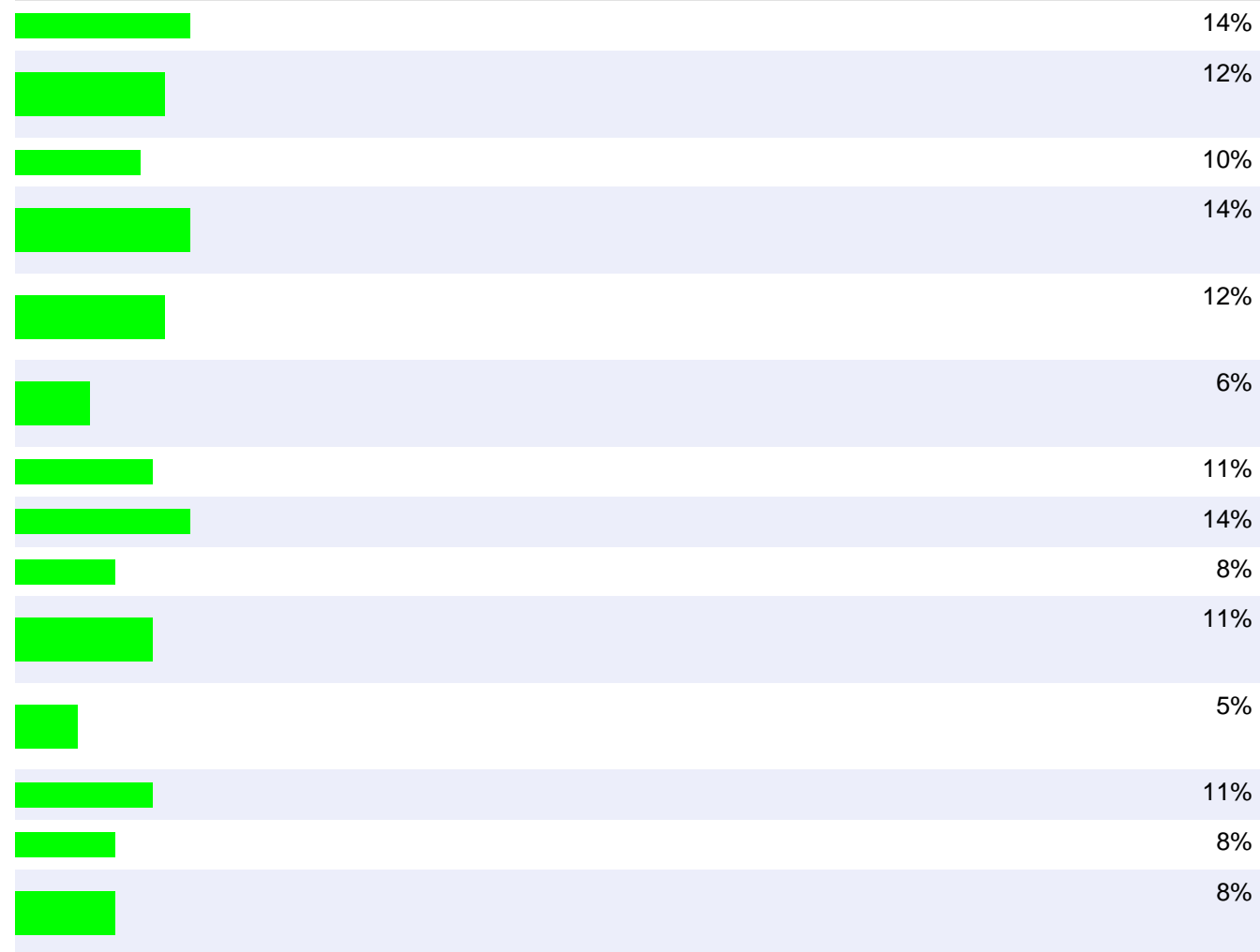
Based on Survey of Patients' Hospital Experiences (HCAHPS)

| ZIP Code | County Name | Phone Number |
|----------|-------------|--------------|
| 90004 | LOS ANGELES | 2133827252 |
| 90028 | LOS ANGELES | 2134133000 |
| 90057 | LOS ANGELES | 2134847111 |
| 90012 | LOS ANGELES | 2136248411 |
| 90015 | LOS ANGELES | 2137482411 |
| 90034 | LOS ANGELES | 2138572201 |
| 90017 | LOS ANGELES | 2139772121 |
| 90026 | LOS ANGELES | 2139896123 |
| 90048 | LOS ANGELES | 3104235000 |
| 90036 | LOS ANGELES | 3106575900 |
| 90095 | LOS ANGELES | 3108256301 |
| 90033 | ORANGE | 3232262800 |
| 90033 | LOS ANGELES | 3232685000 |
| 90023 | LOS ANGELES | 3232685514 |

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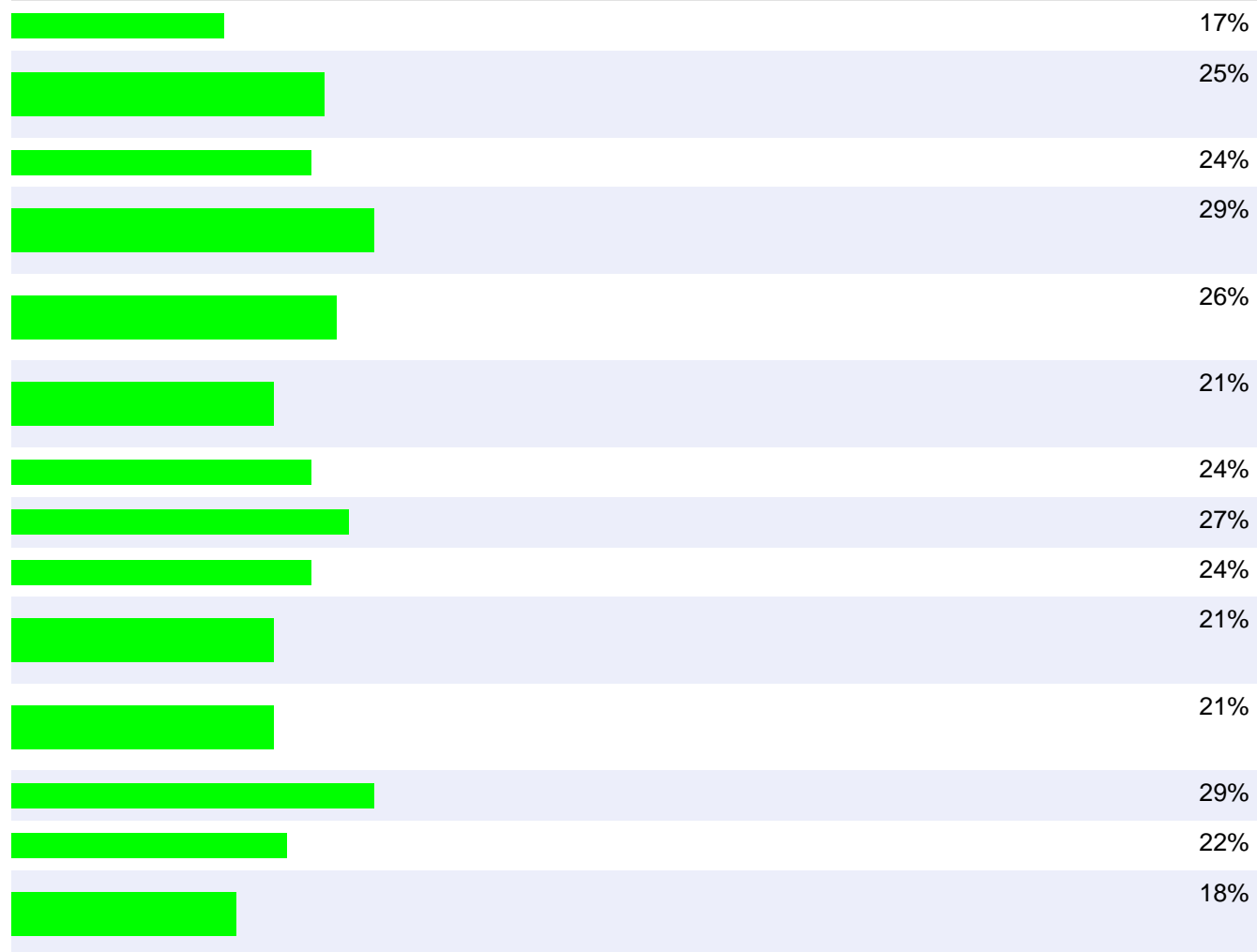
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



Los Angeles HCAHPS

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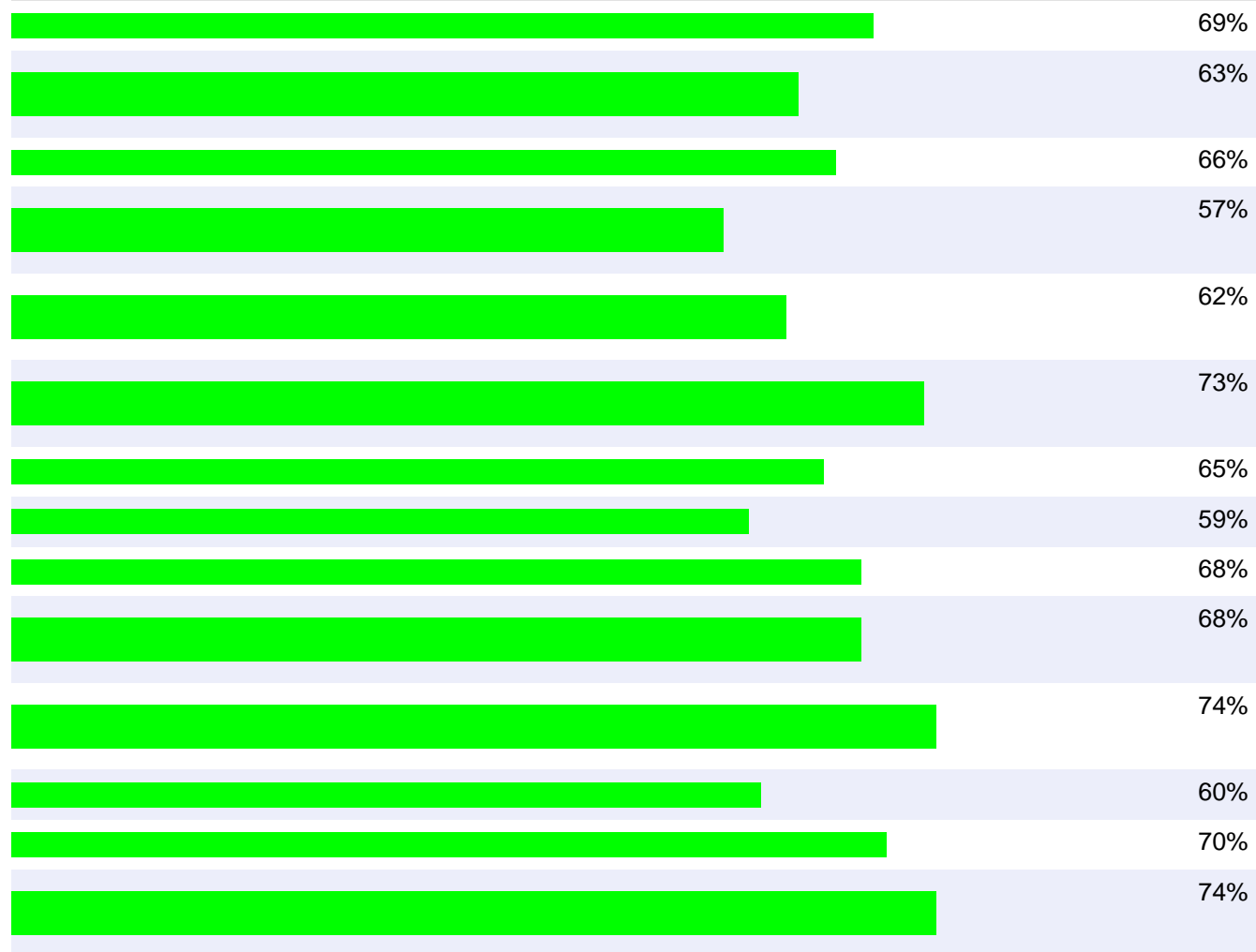
Percent of patients who reported that their nurses "Usually" communicated well.



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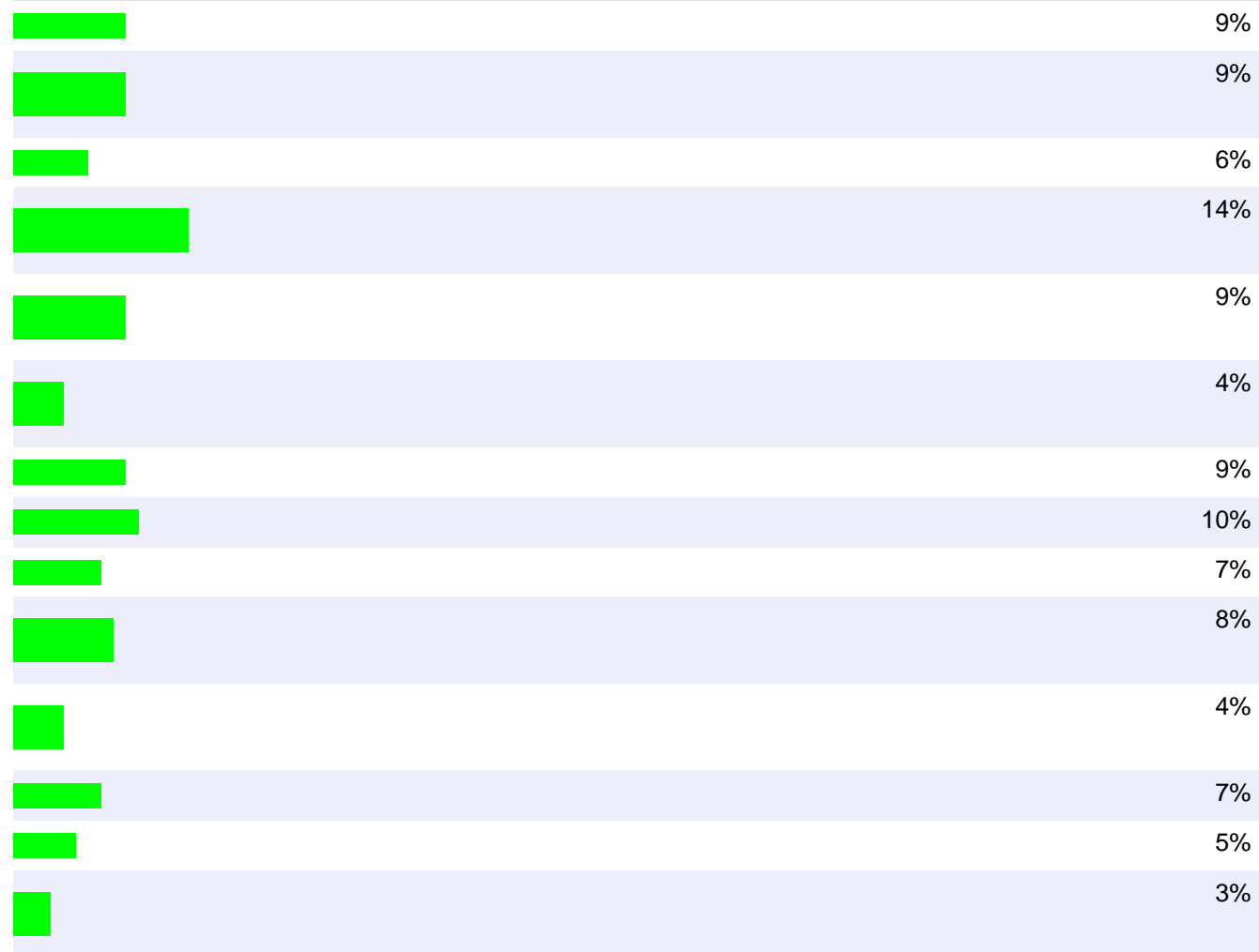
Percent of patients who reported that their nurses "Always" communicated well.



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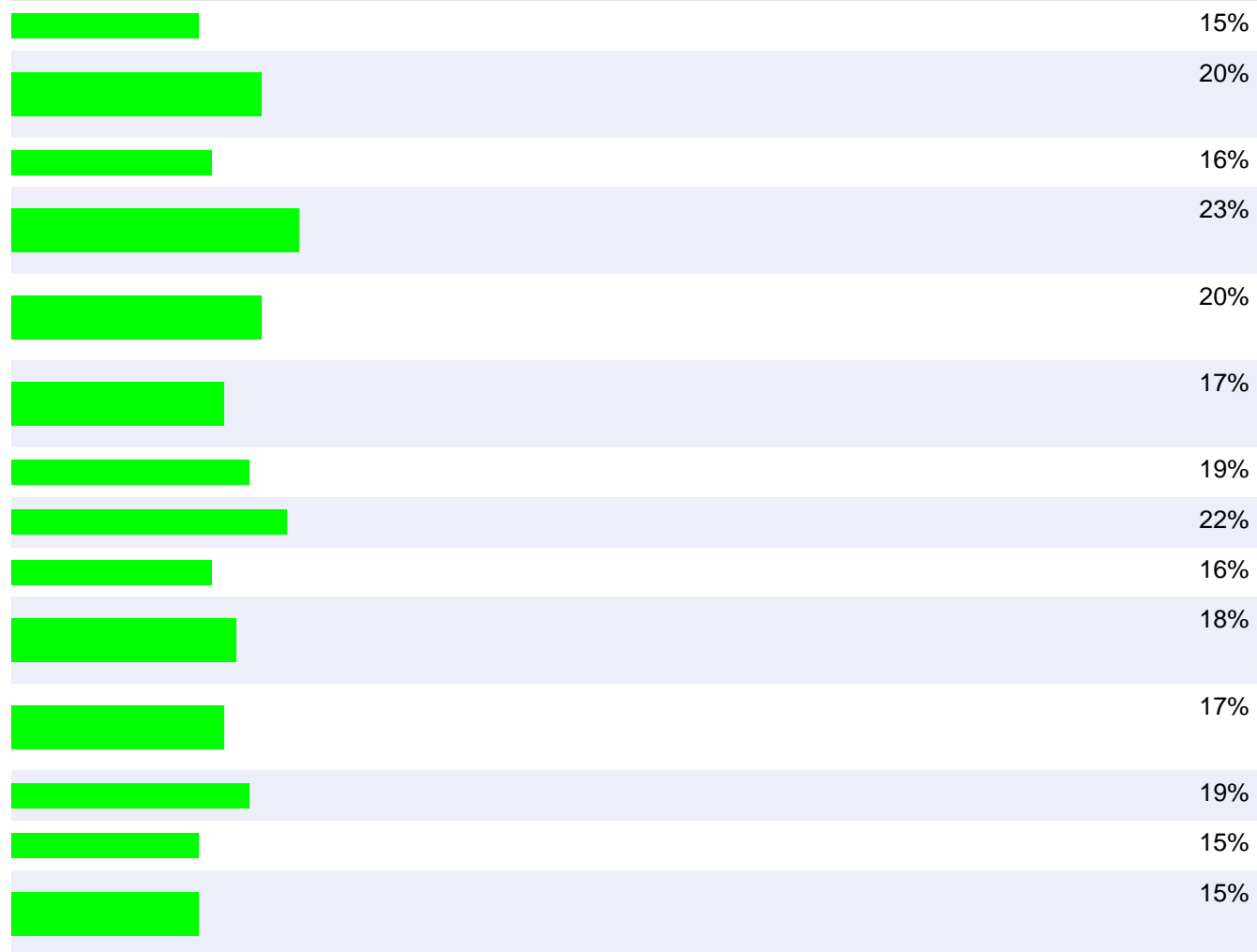
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



Los Angeles HCAHPS

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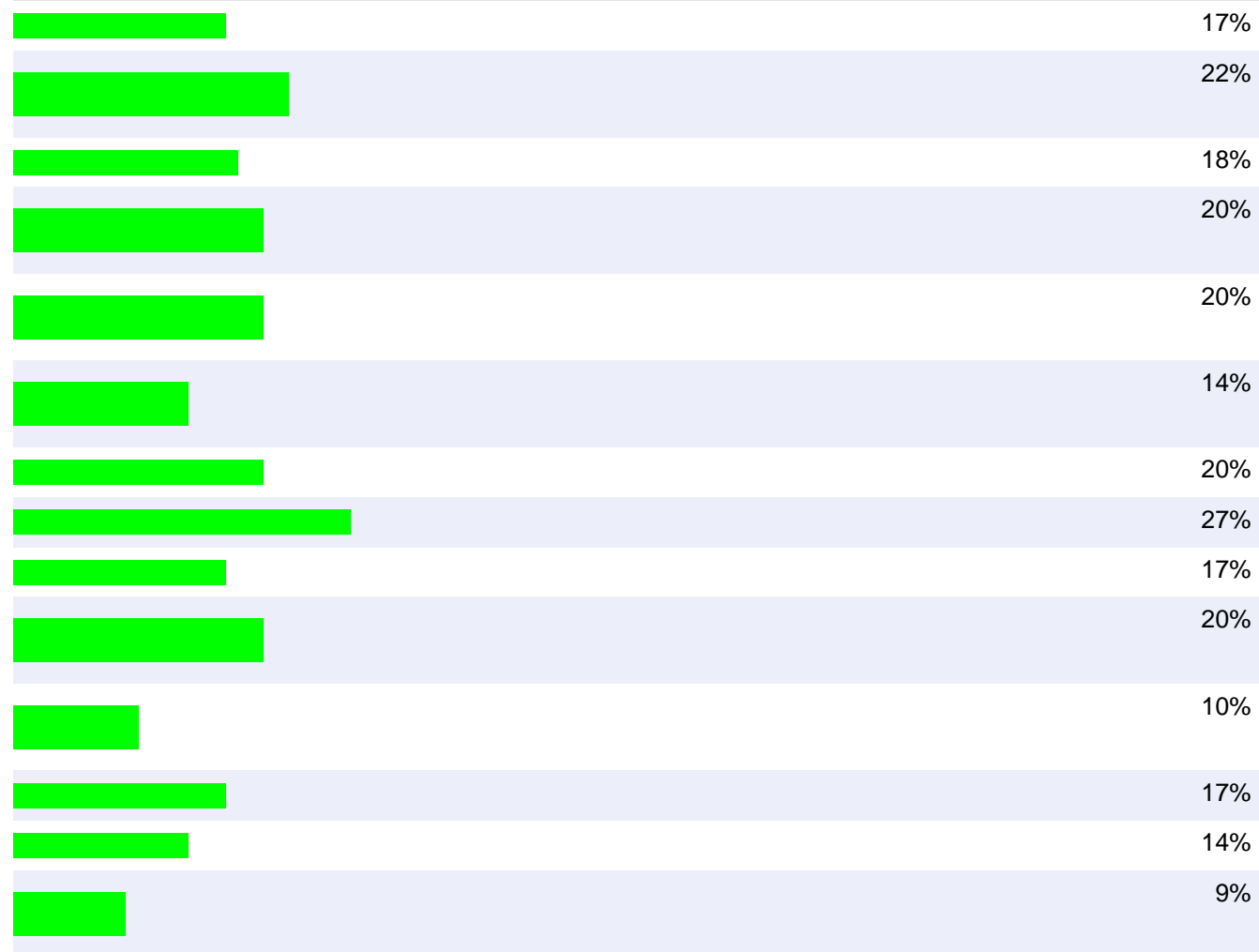
Percent of patients who reported that their doctors "Always" communicated well.



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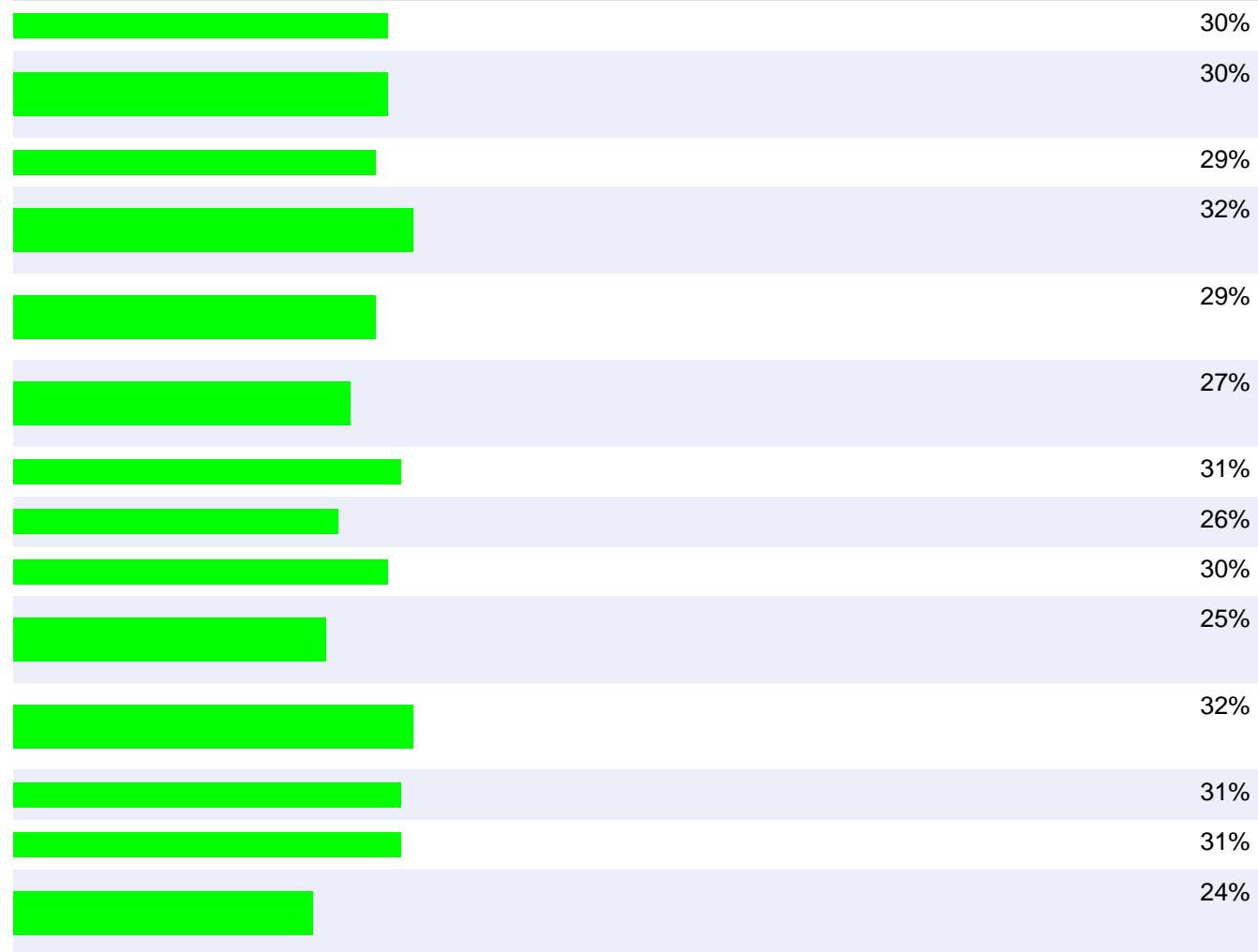
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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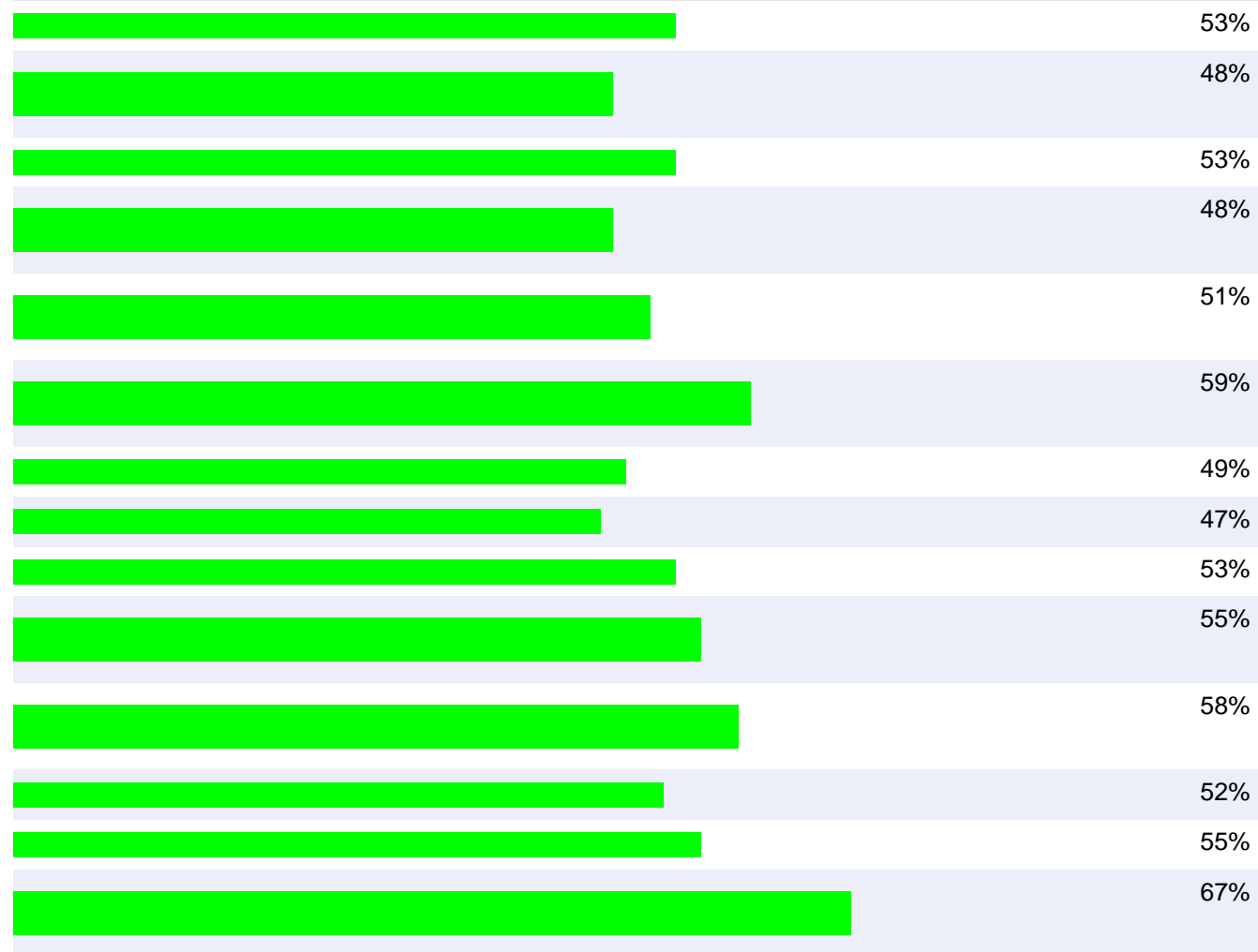
Percent of patients who reported that they "Usually" received help as soon as they wanted.



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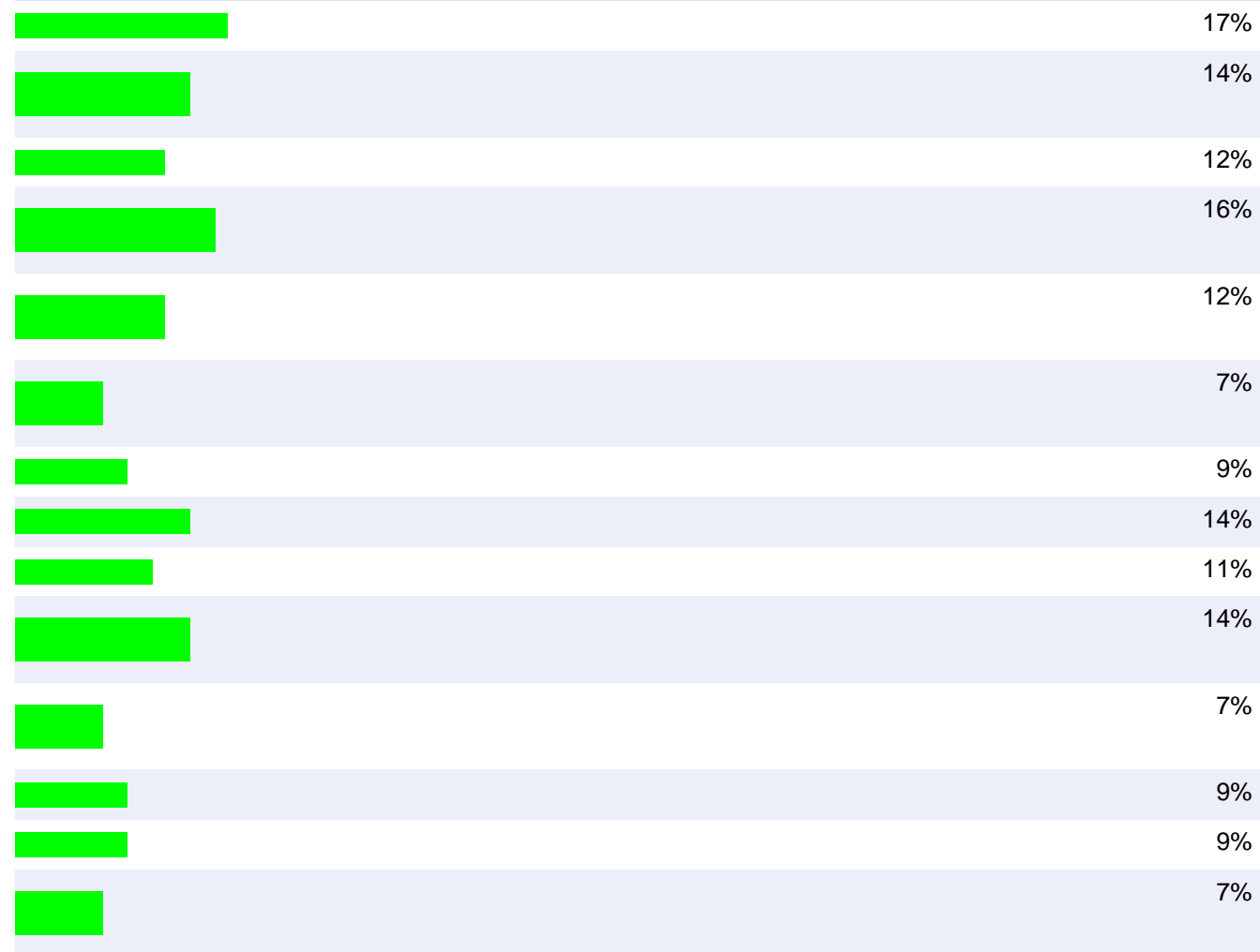
Percent of patients who reported that they "Always" received help as soon as they wanted.



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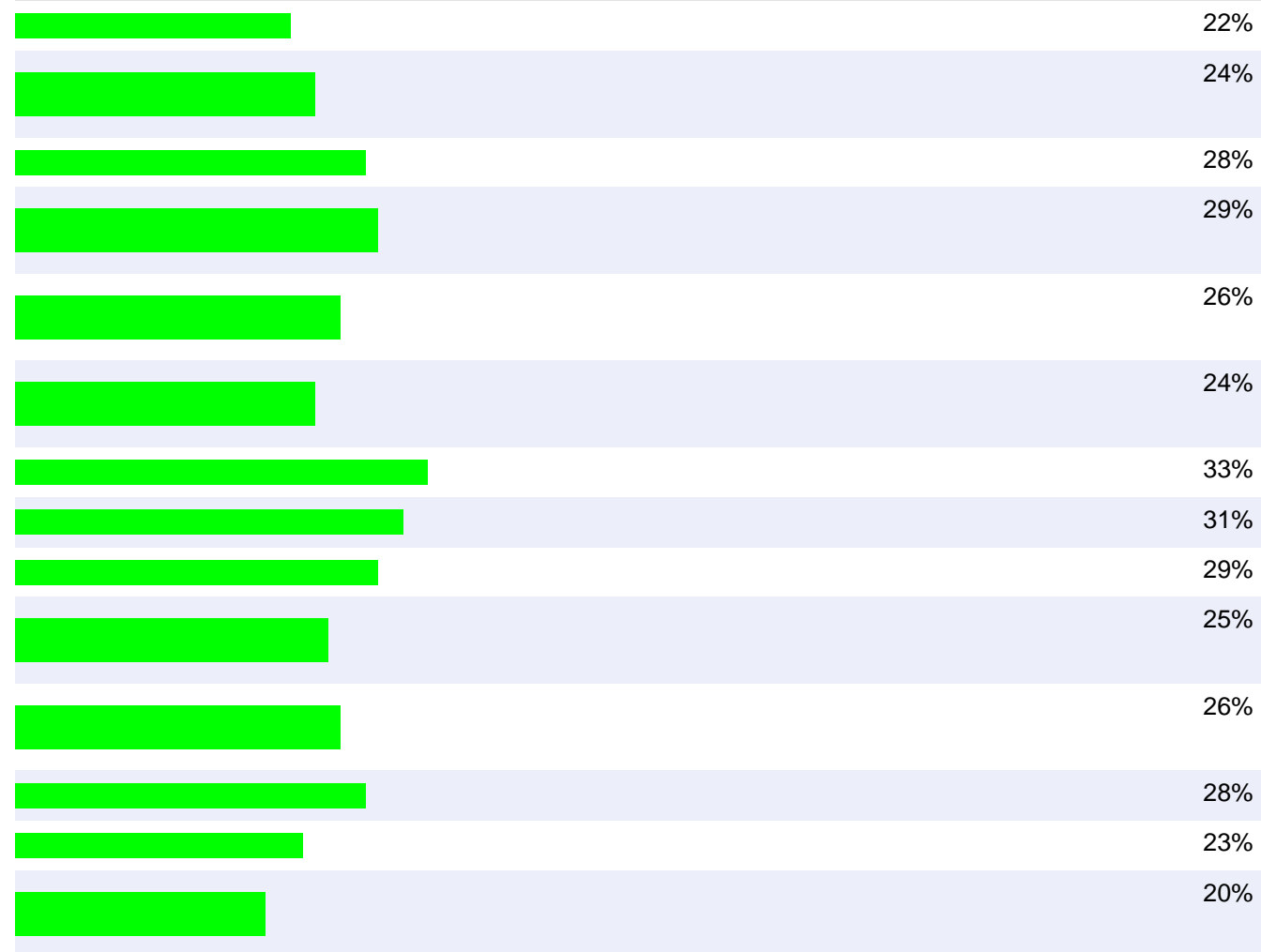
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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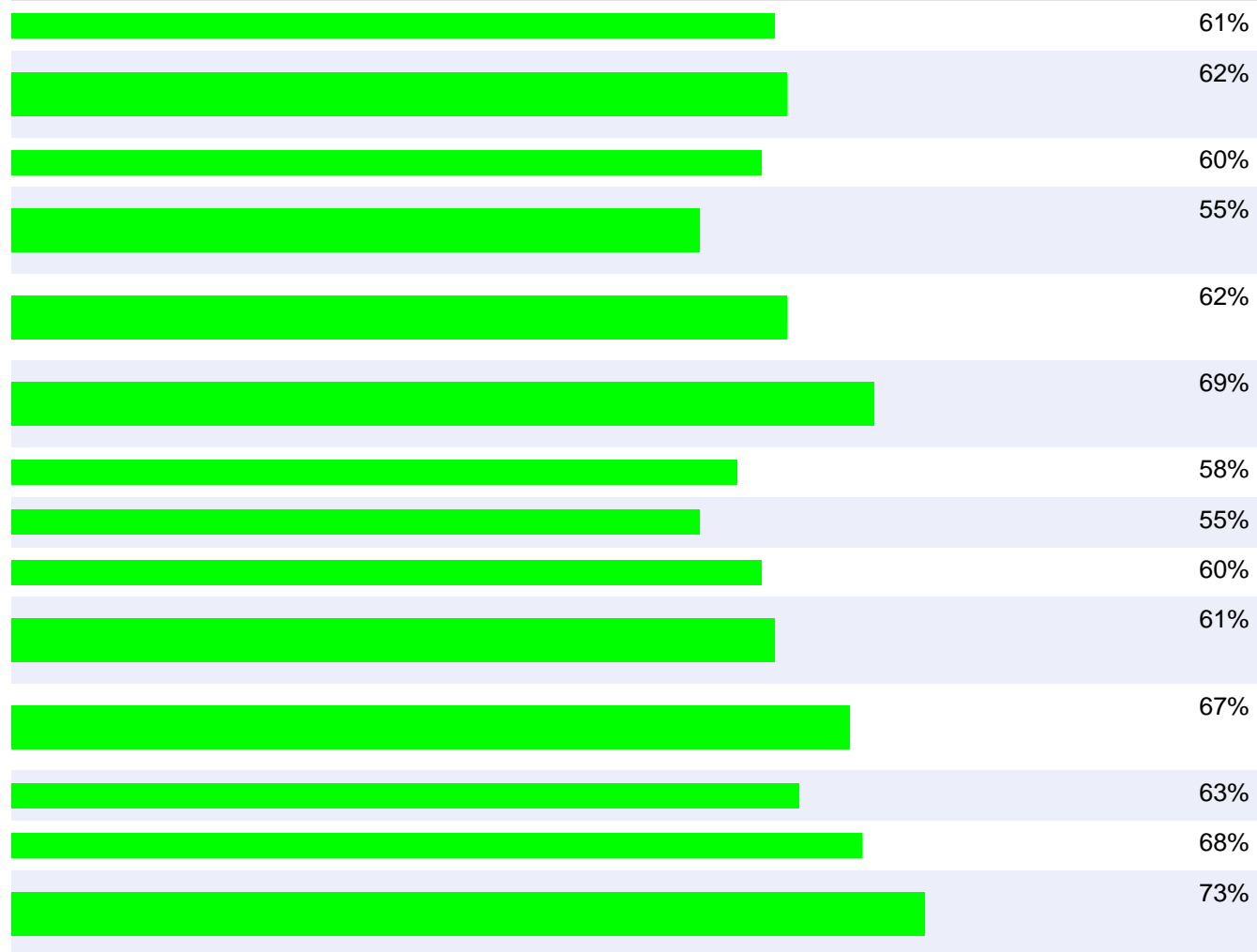
Percent of patients who reported that their pain was "Usually" well controlled.



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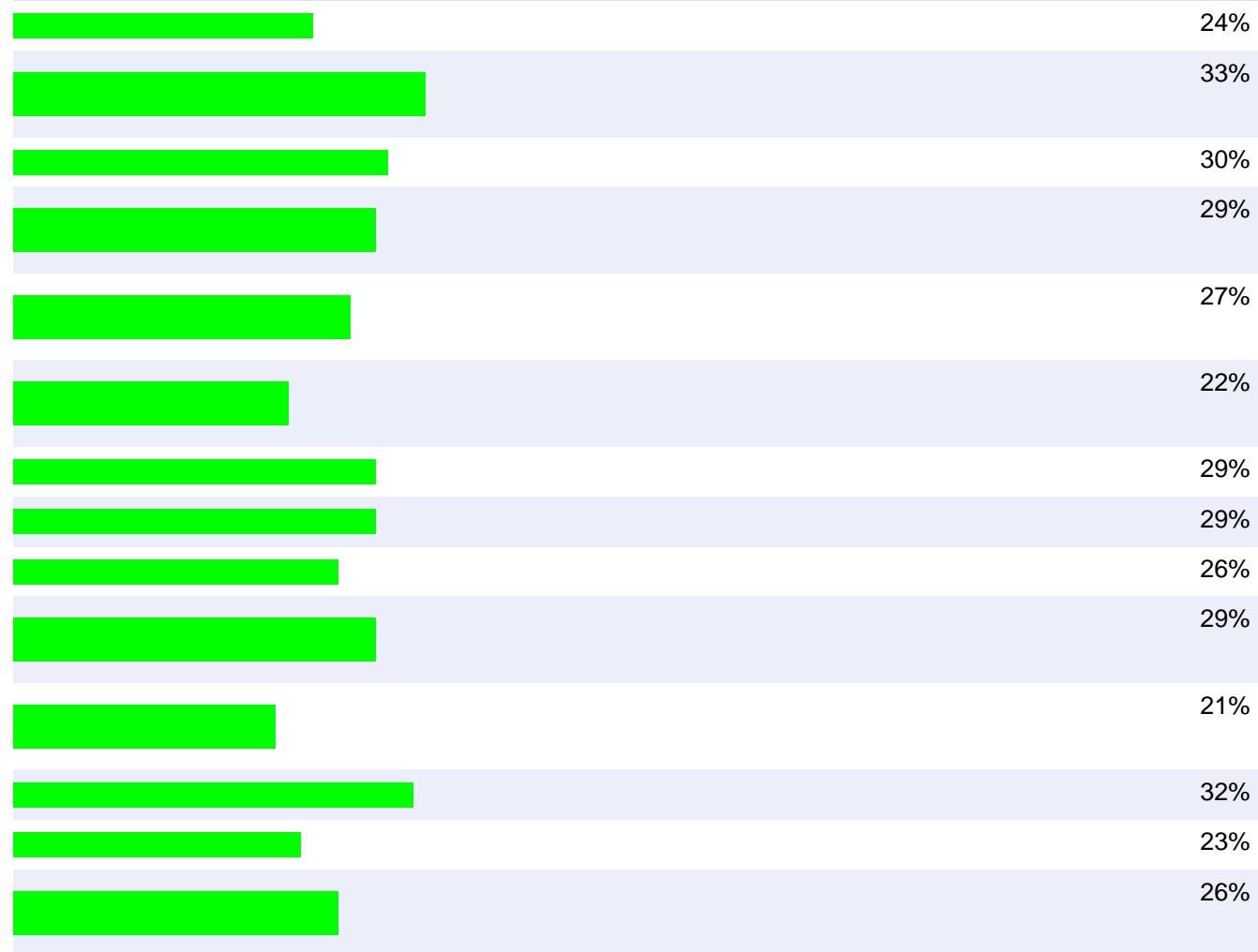
Percent of patients who reported that their pain was "Always" well controlled.



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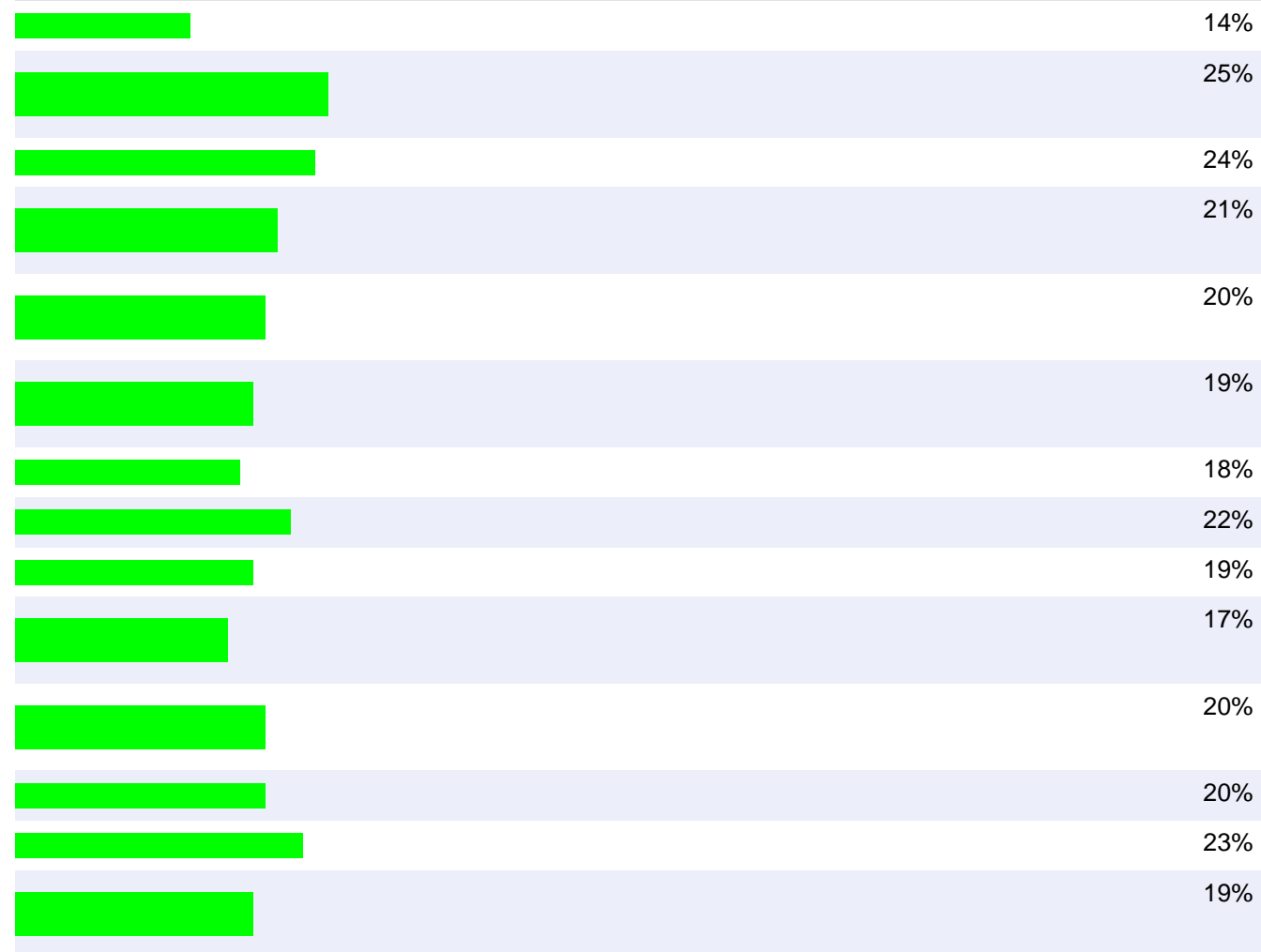
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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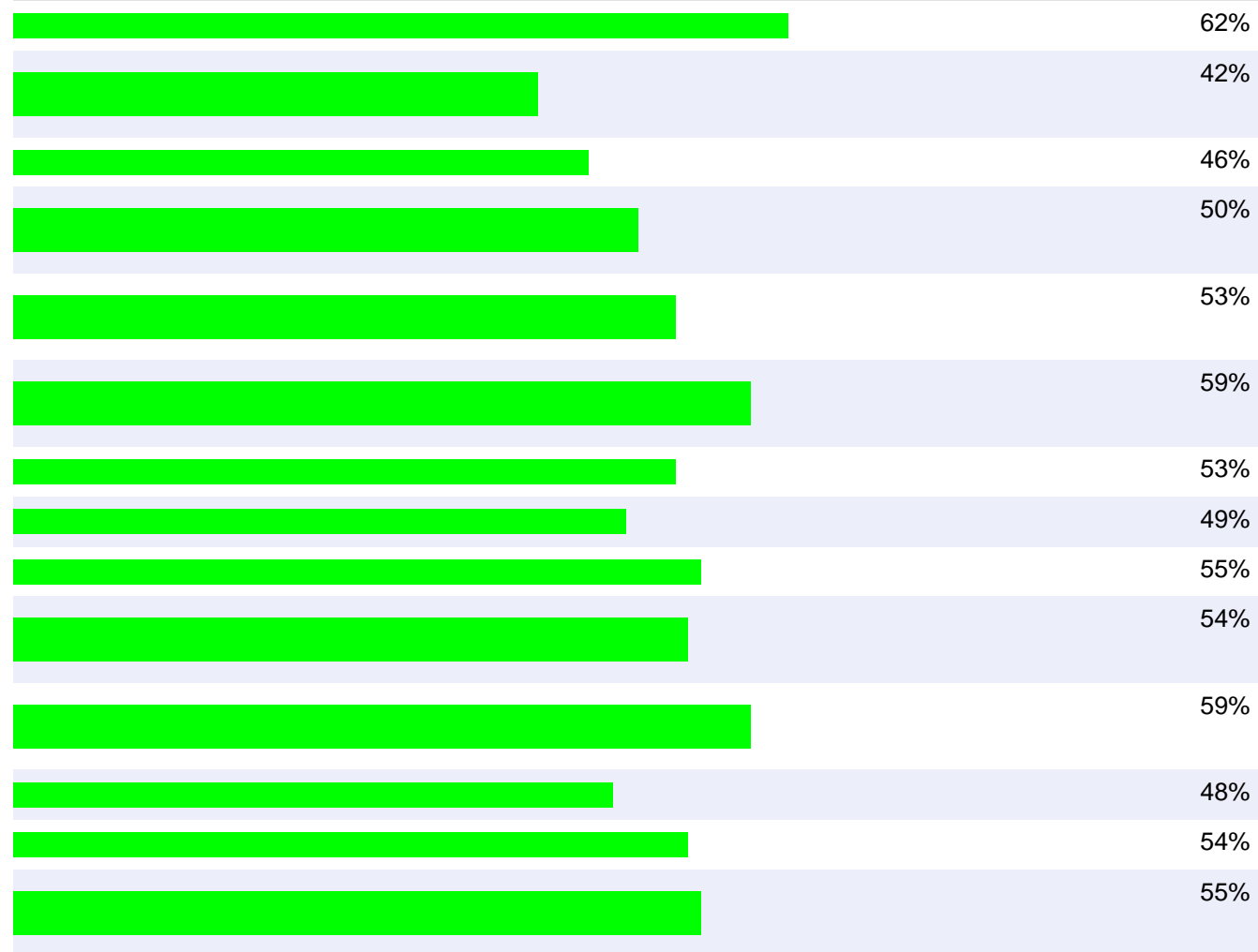
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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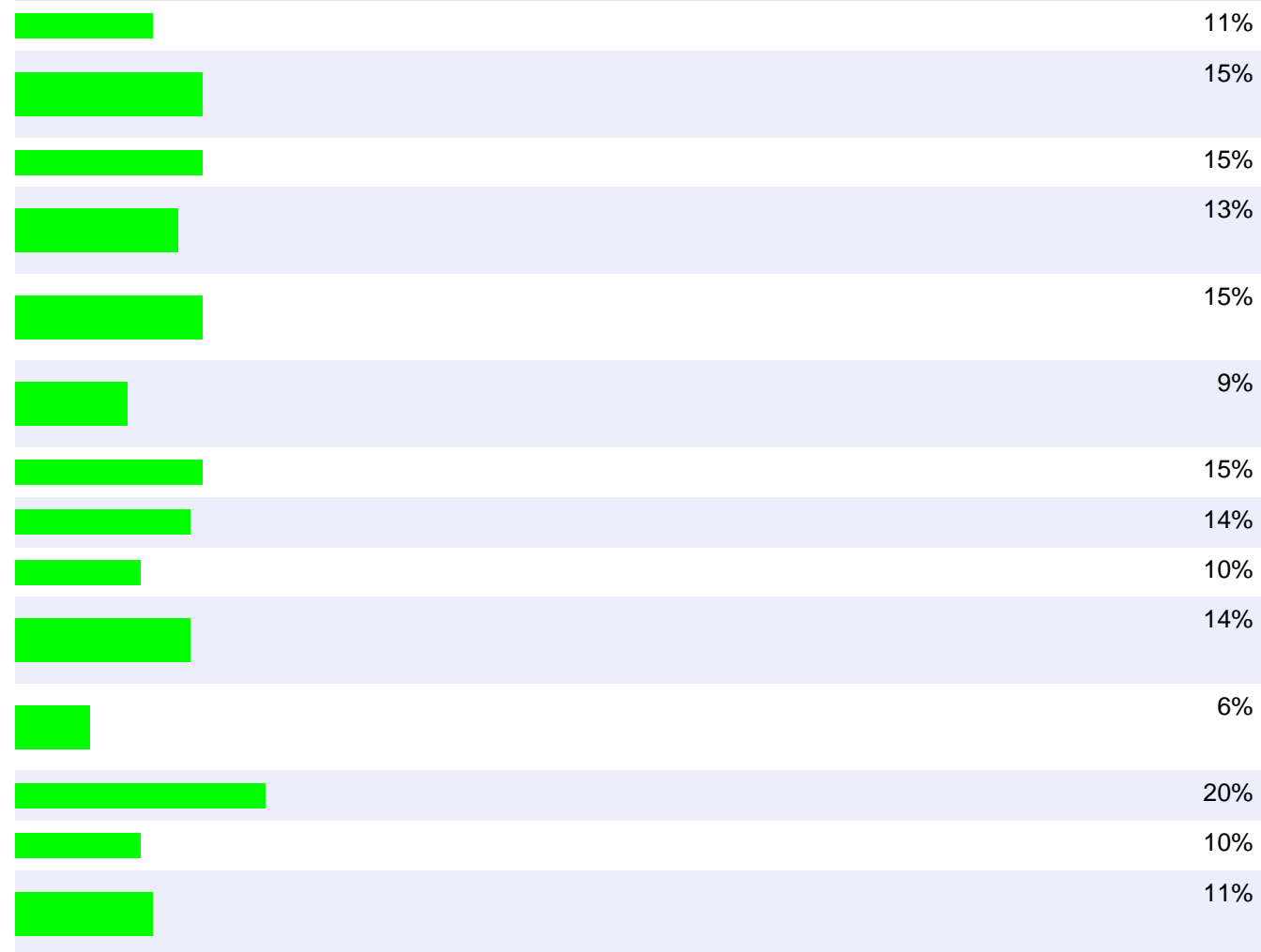
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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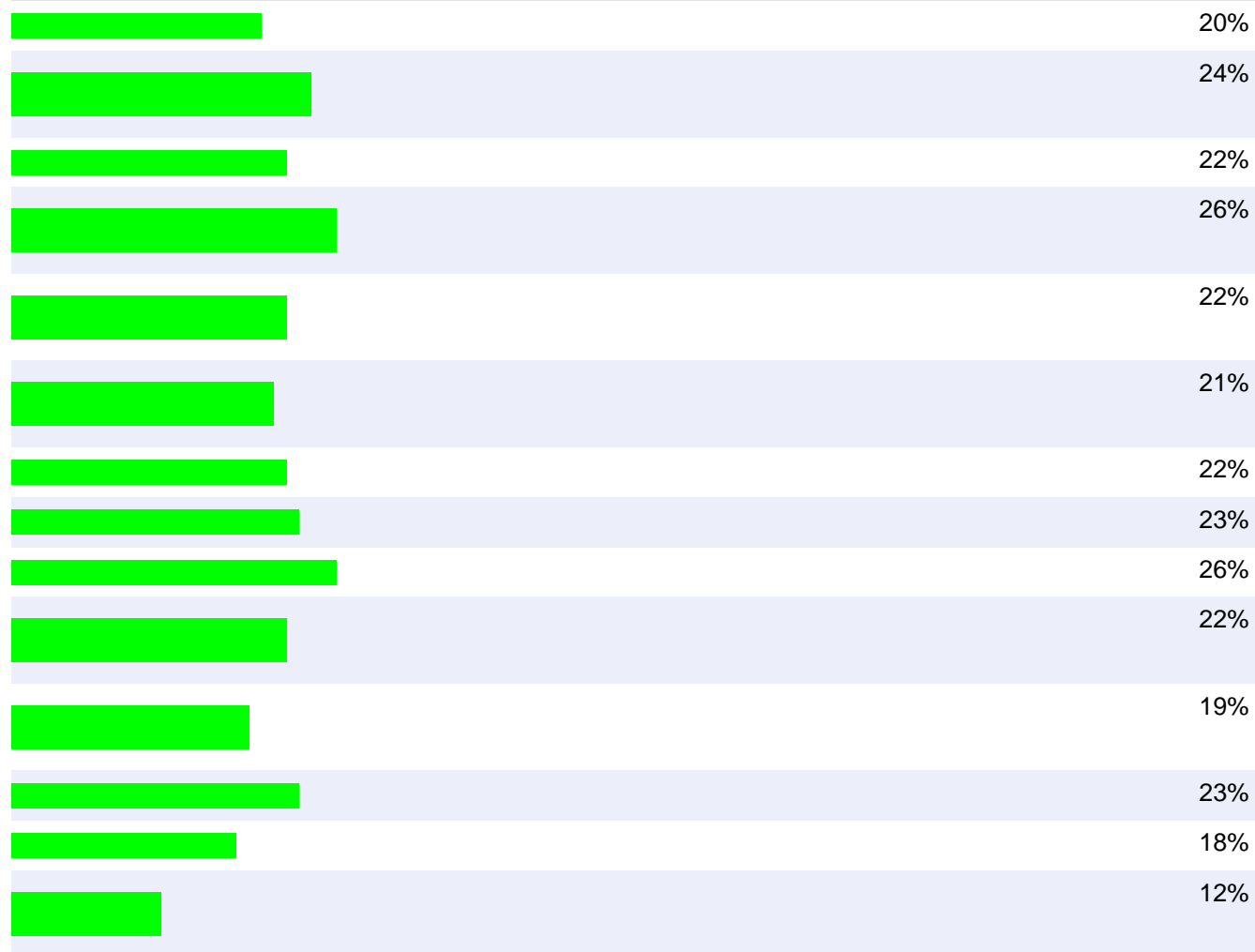
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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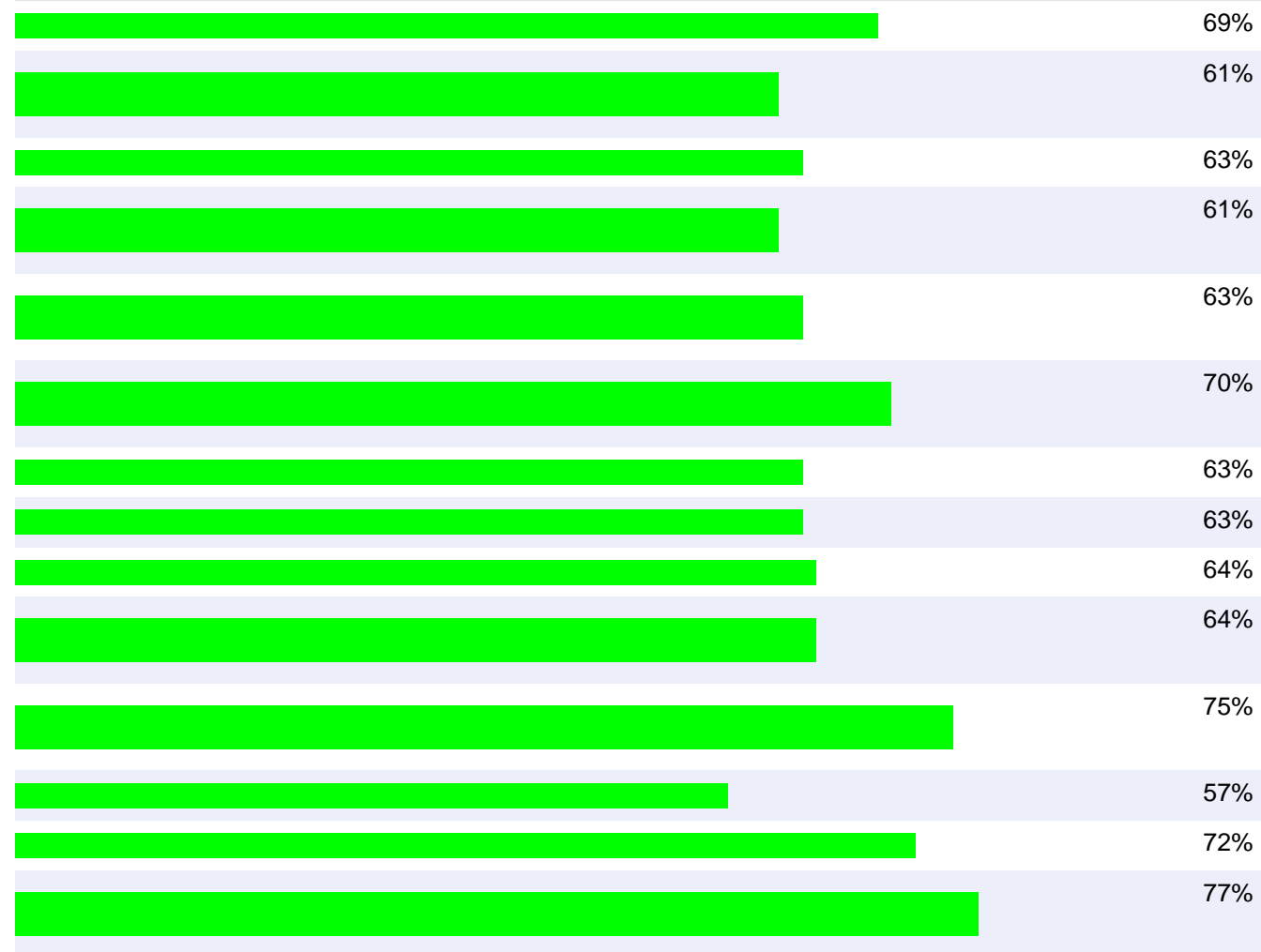
Percent of patients who reported that their room and bathroom were "Usually" clean.



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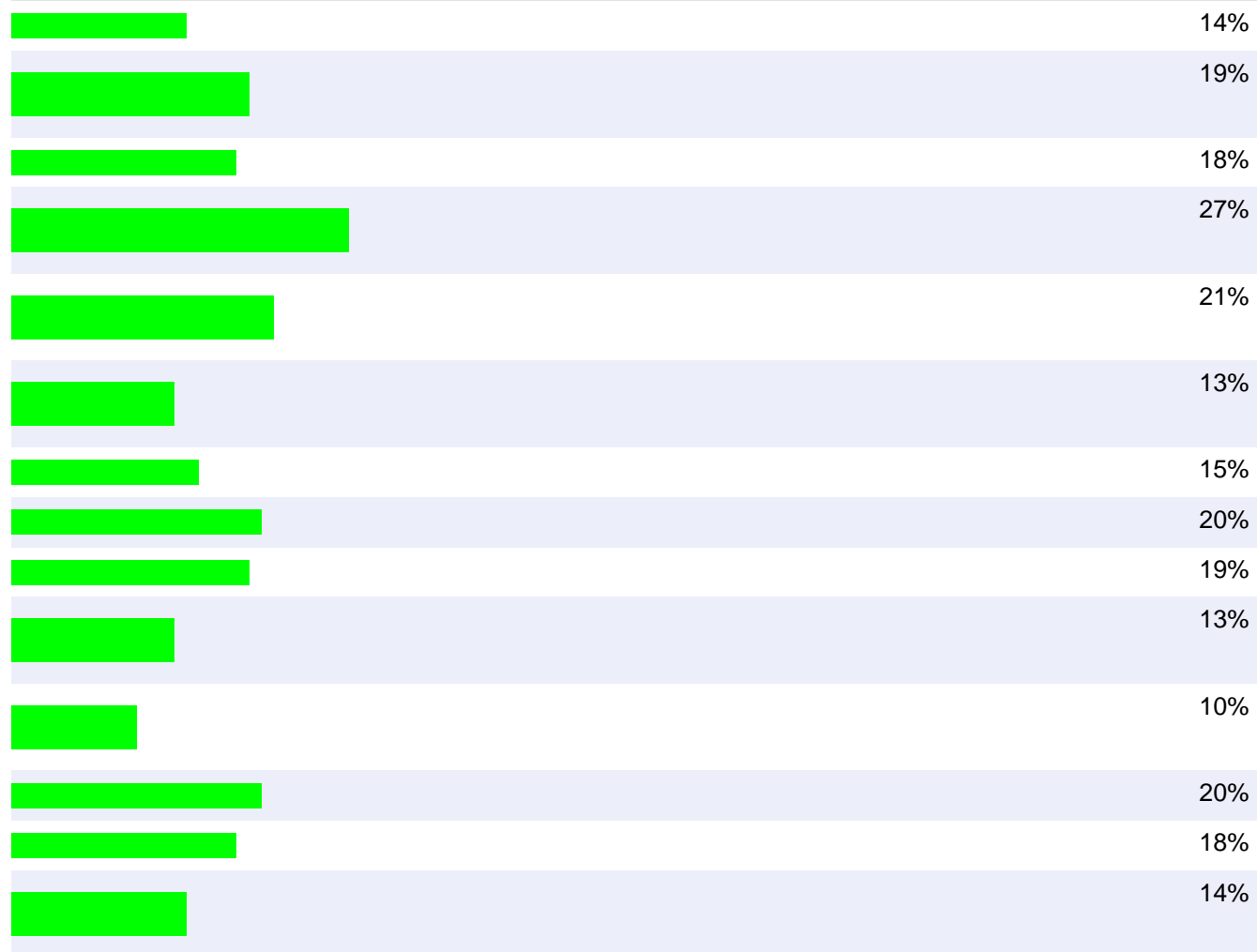
Percent of patients who reported that their room and bathroom were "Always" clean.



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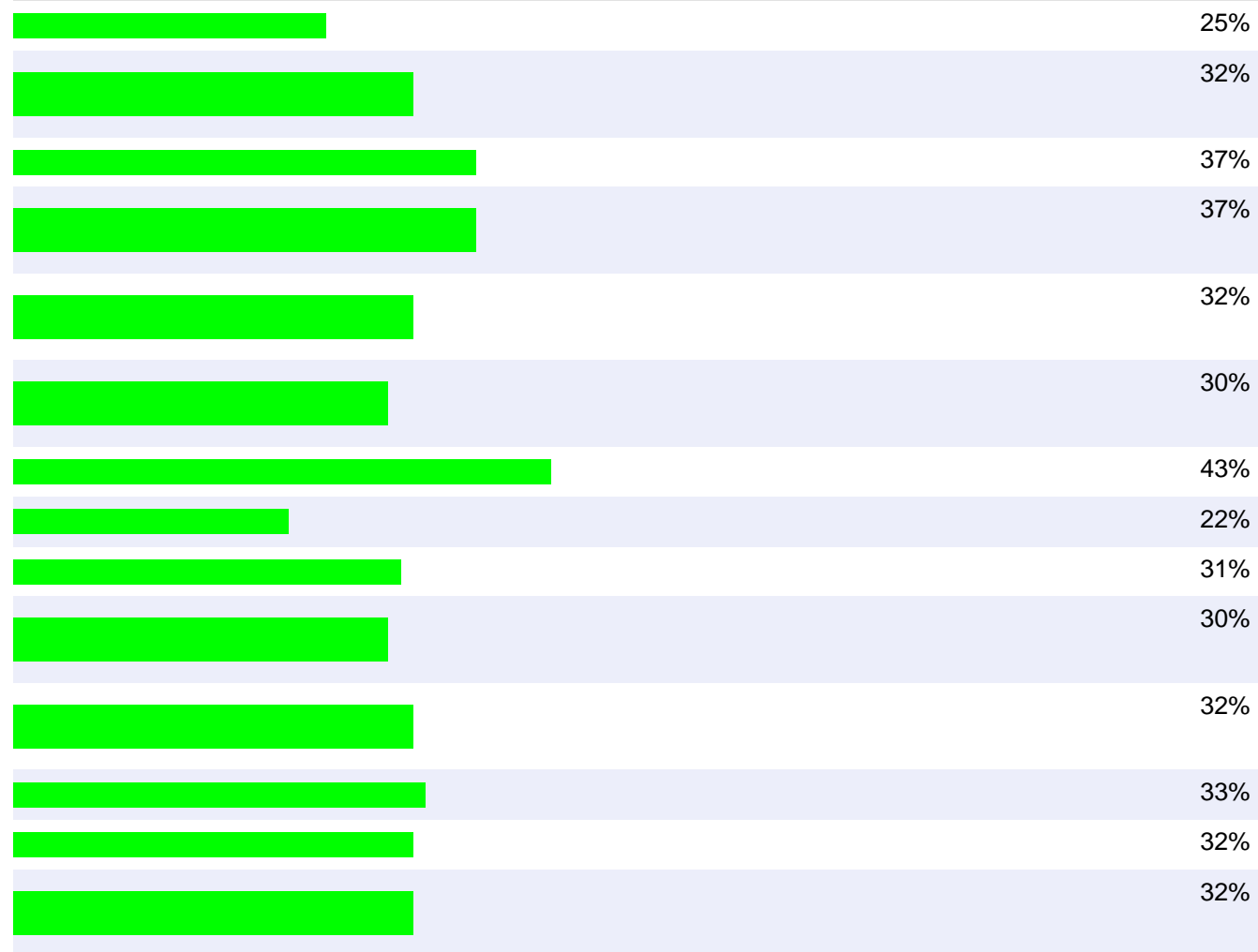
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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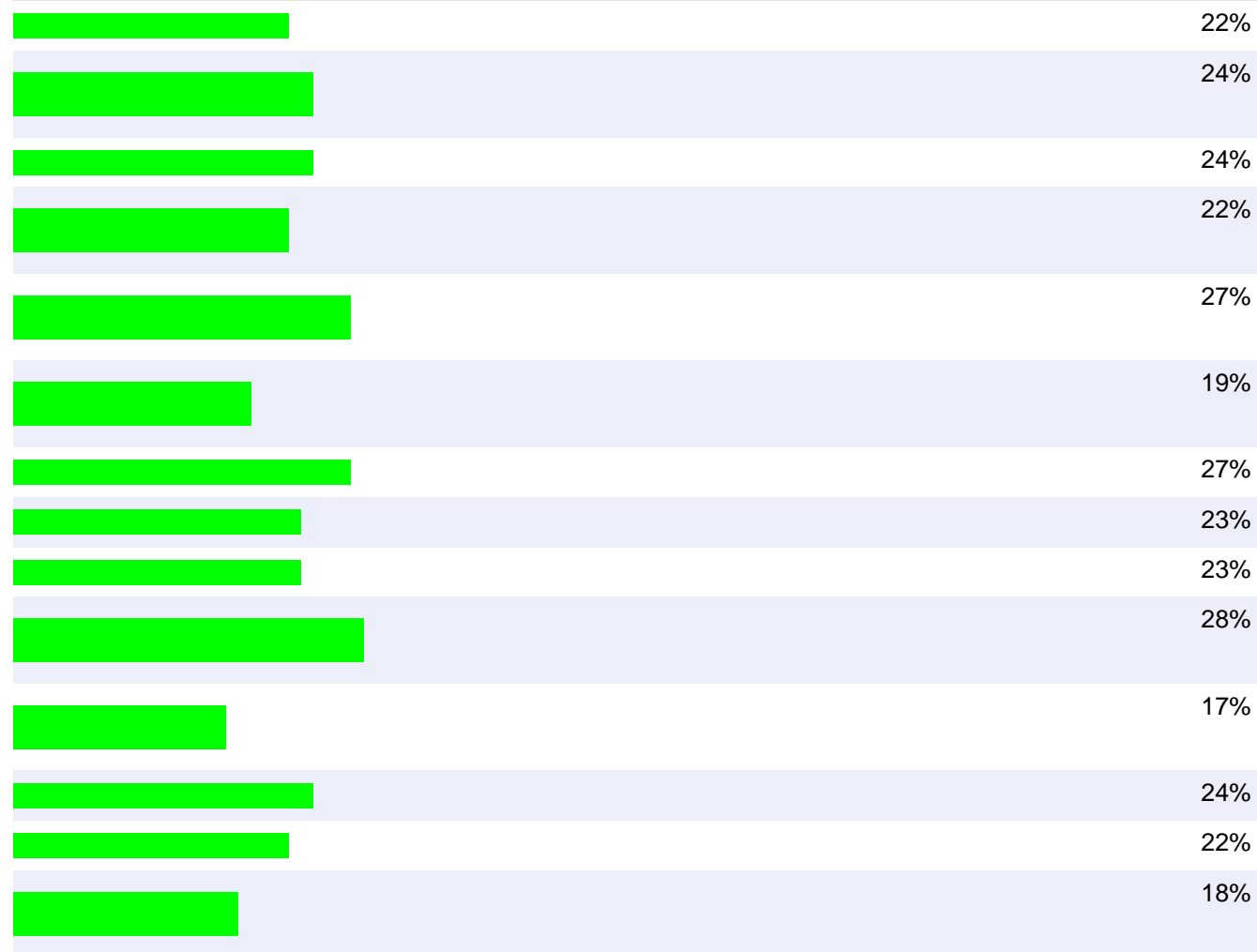
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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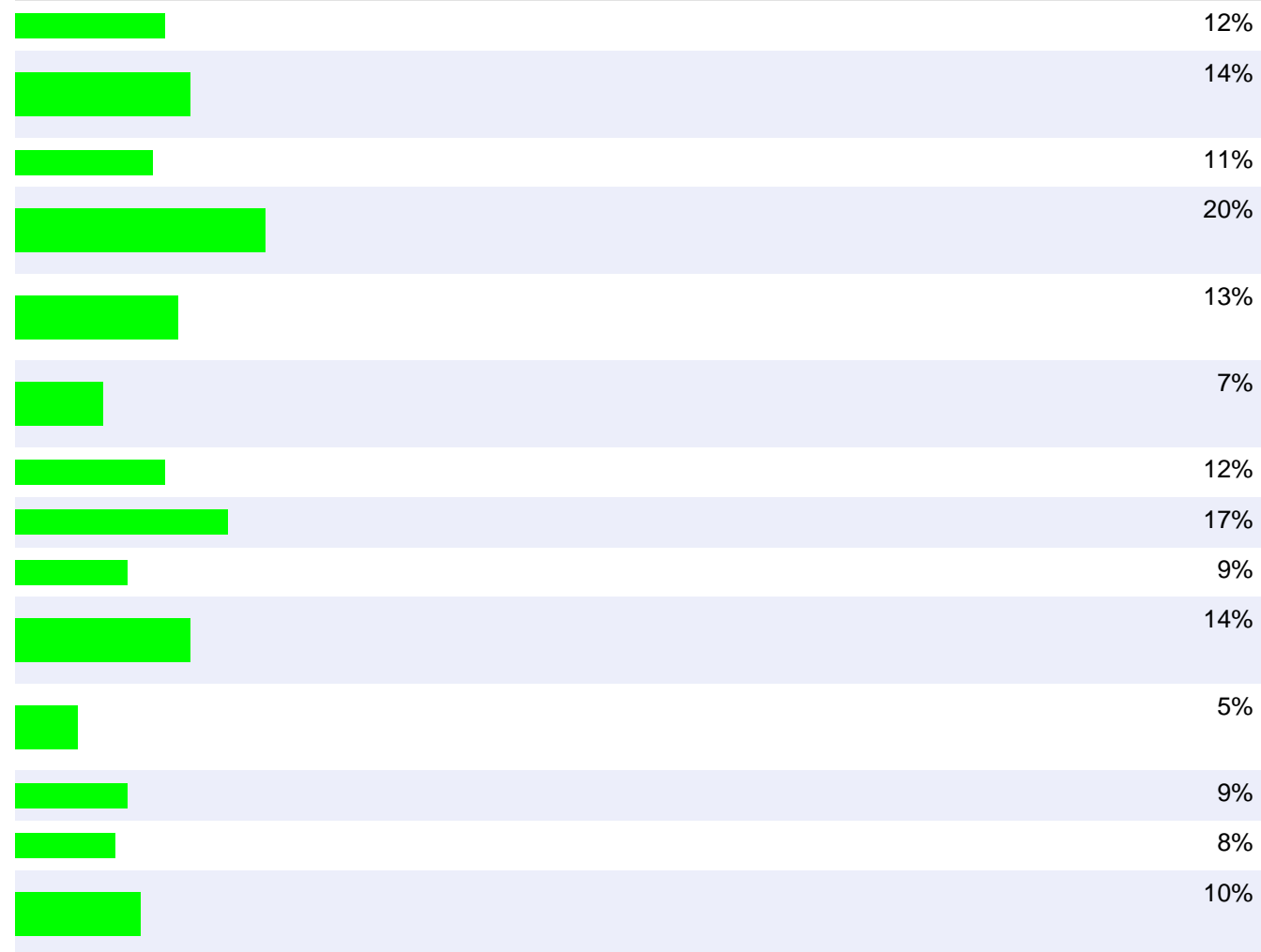
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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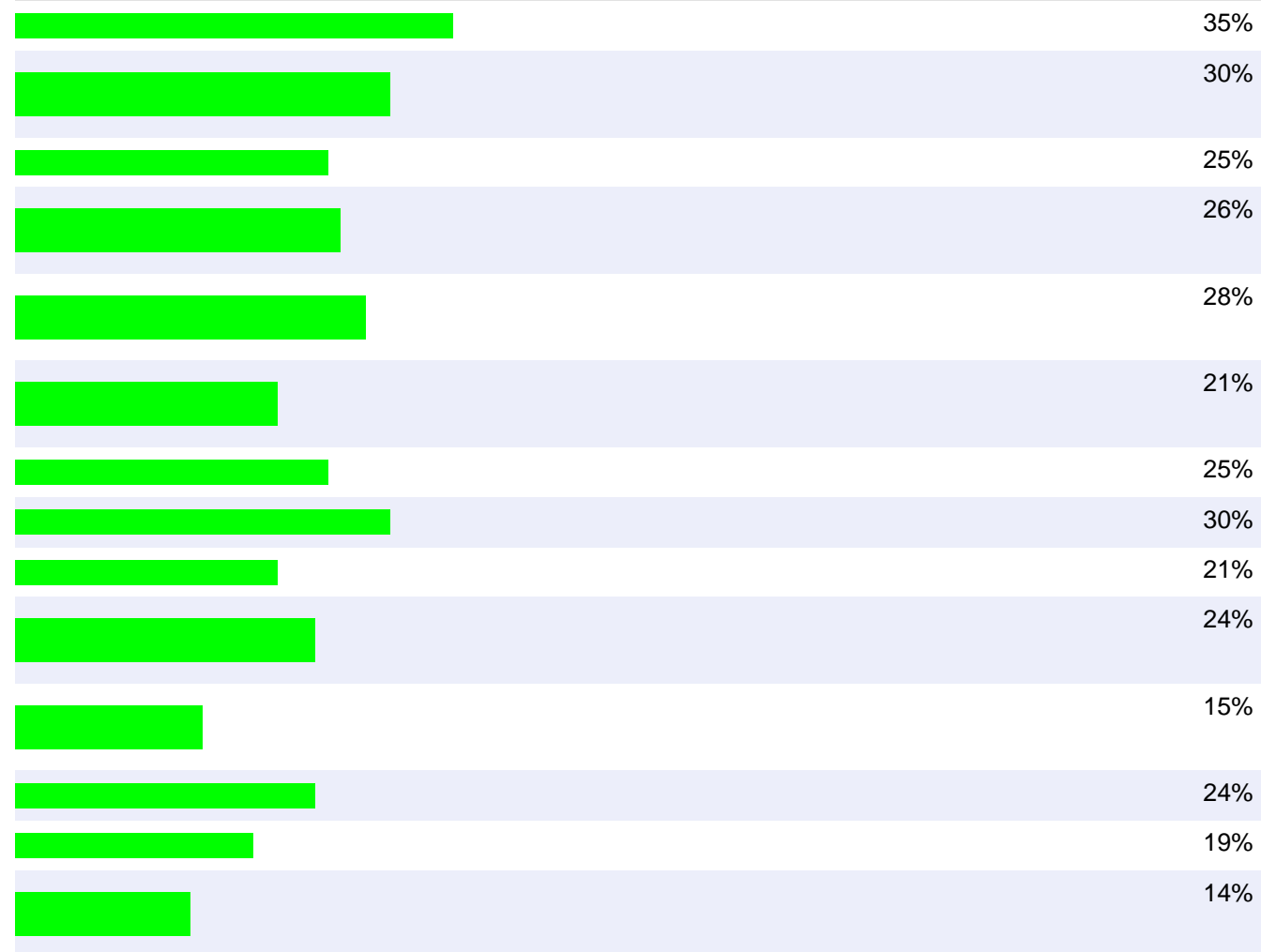
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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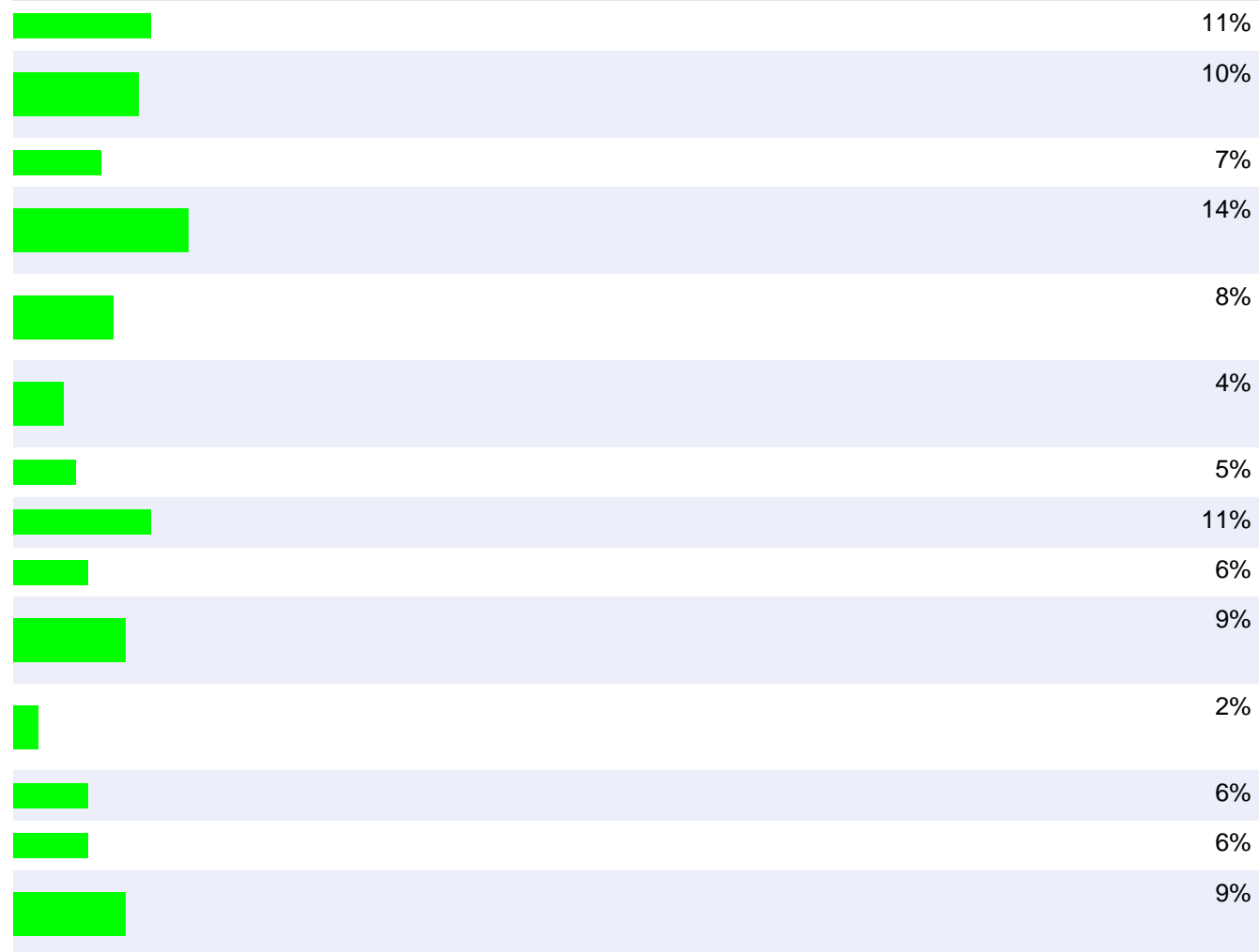
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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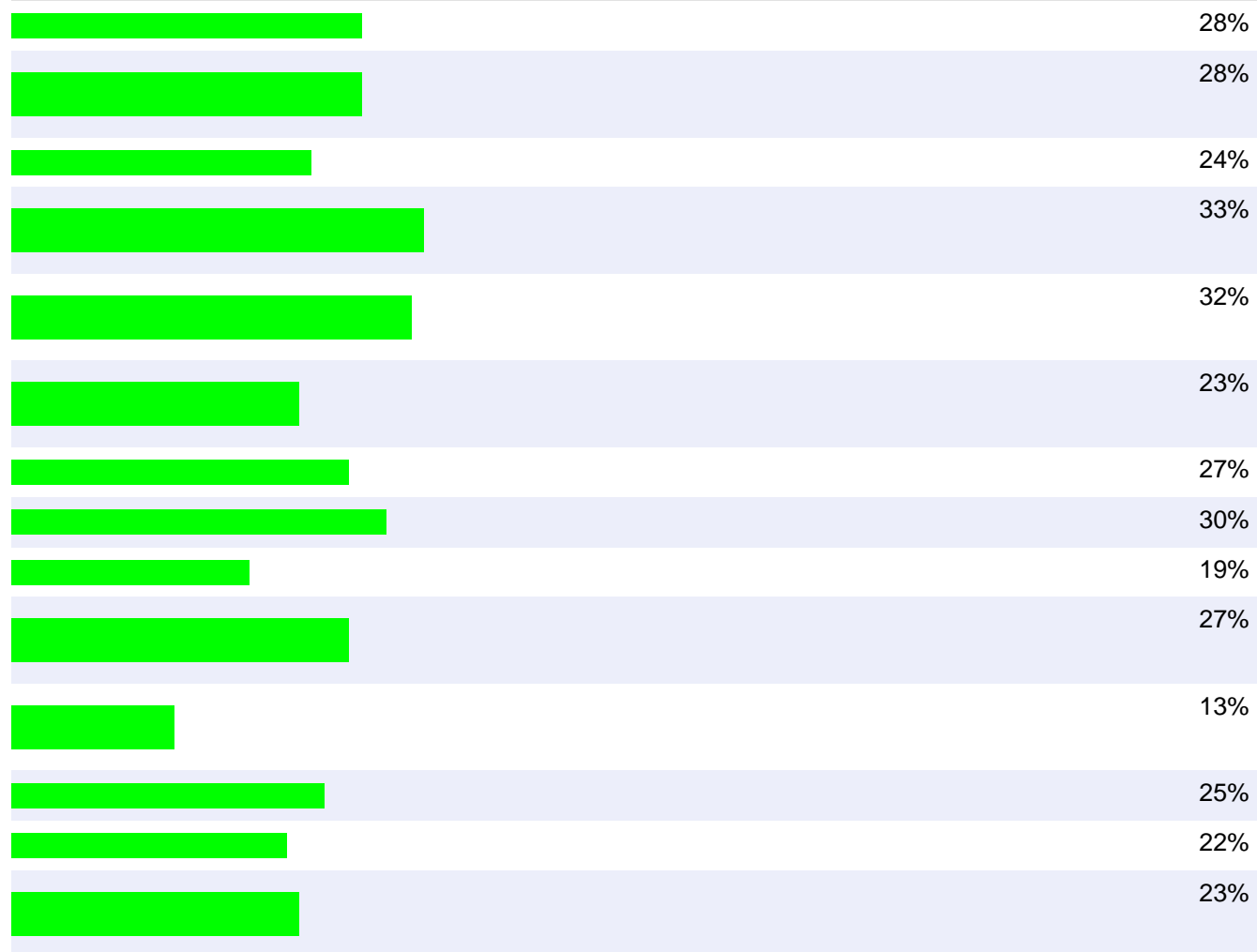
Percent of patients who reported NO,they would not recommend the hospital.



Los Angeles HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



Los Angeles HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more










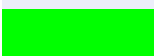



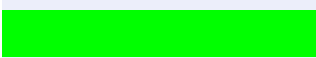
300 or more

300 or more

300 or more

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| Survey Response Rate Percent | Survey Footnote |
|---|---|
|  | 8% |
|  | 18% There were discrepancies in the data collection process |
|  | 25% |
|  | 17% |
|  | 16% |
|  | 30% |
|  | 27% |
|  | 12% |
|  | 30% |
|  | 14% |
|  | 35% |
|  | 24% |
|  | 30% |
|  | 29% |

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Hospital Footnote

Los Angeles HCAHPS

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| | | |
|--------|---|-----------------------|
| 050663 | LOS ANGELES COMMUNITY HOSPITAL | 4081 E OLYMPIC BLVD |
| 050696 | USC UNIVERSITY HOSPITAL | 1500 SAN PABLO ST |
| 050644 | LOS ANGELES METROPOLITAN MEDICAL CTR | 2231 S WESTERN AVE |
| 050138 | KAISER FOUNDATION HOSPITAL - LOS ANGELES | 4867 SUNSET BLVD |
| 050660 | USC KENNETH NORRIS JR CANCER HOSPITAL | 1441 EASTLAKE AVE |
| 050751 | MIRACLE MILE MEDICAL CENTER | 6000 SAN VICENTE BLVD |

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LOS ANGELES CA

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LOS ANGELES CA

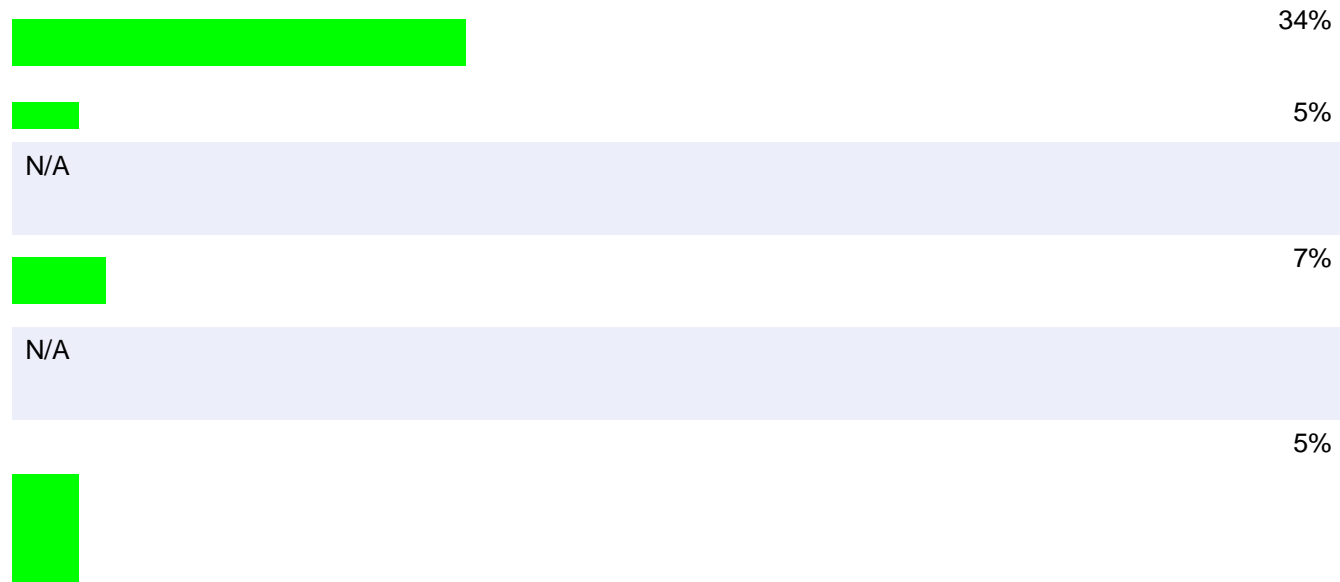
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| | | |
|-------|-------------|------------|
| 90023 | LOS ANGELES | 3233670477 |
| 90033 | LOS ANGELES | 3234428656 |
| 90018 | LOS ANGELES | 3237307300 |
| 90027 | LOS ANGELES | 3237834011 |
| 90089 | LOS ANGELES | 3238653000 |
| 90036 | LOS ANGELES | 3239301040 |

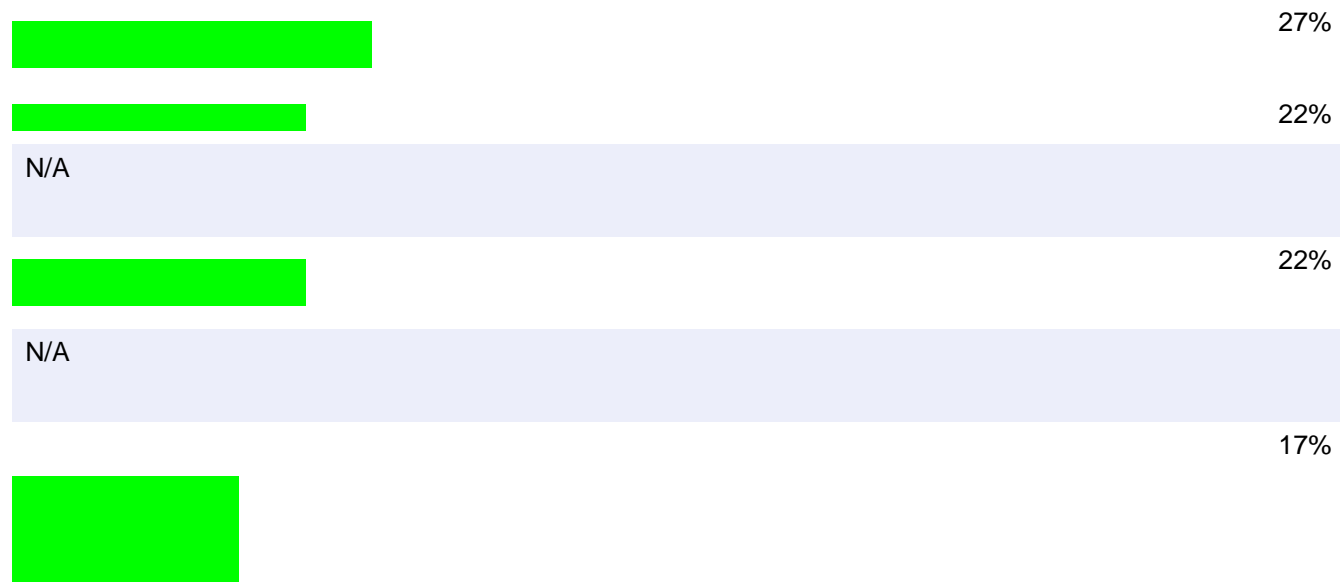
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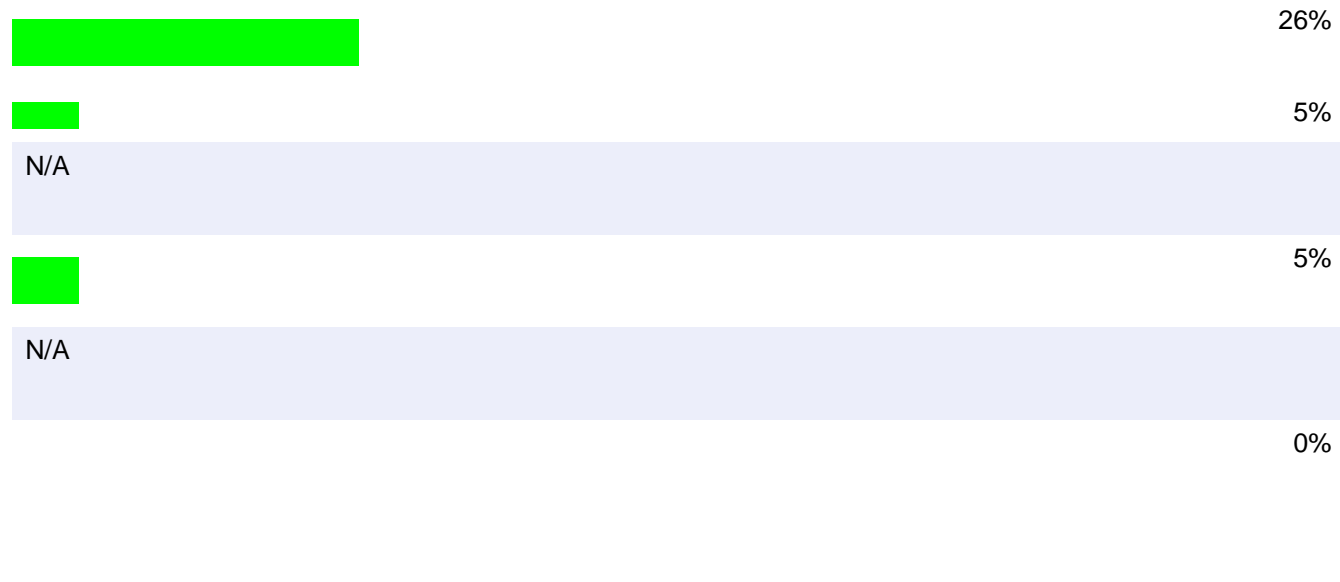
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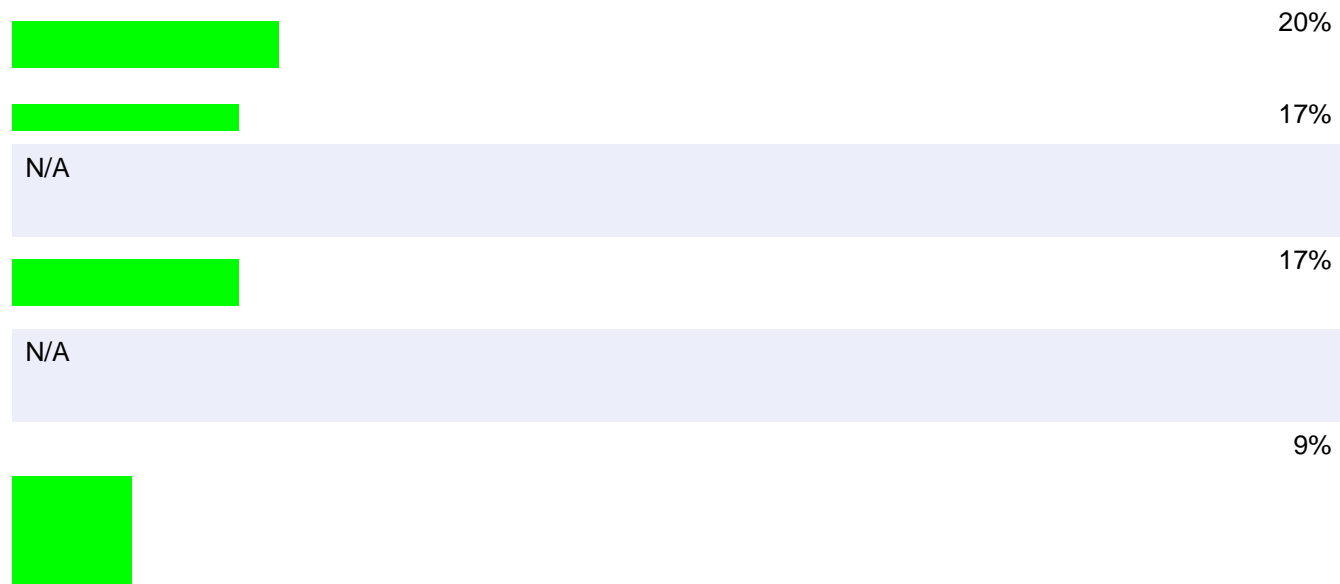
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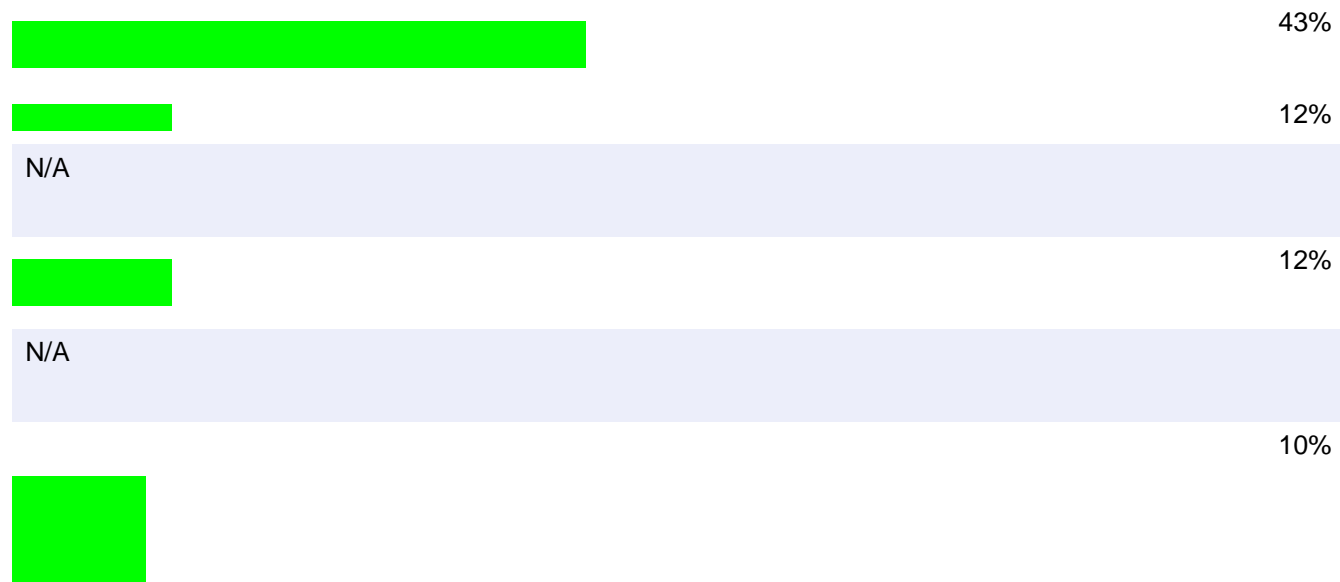
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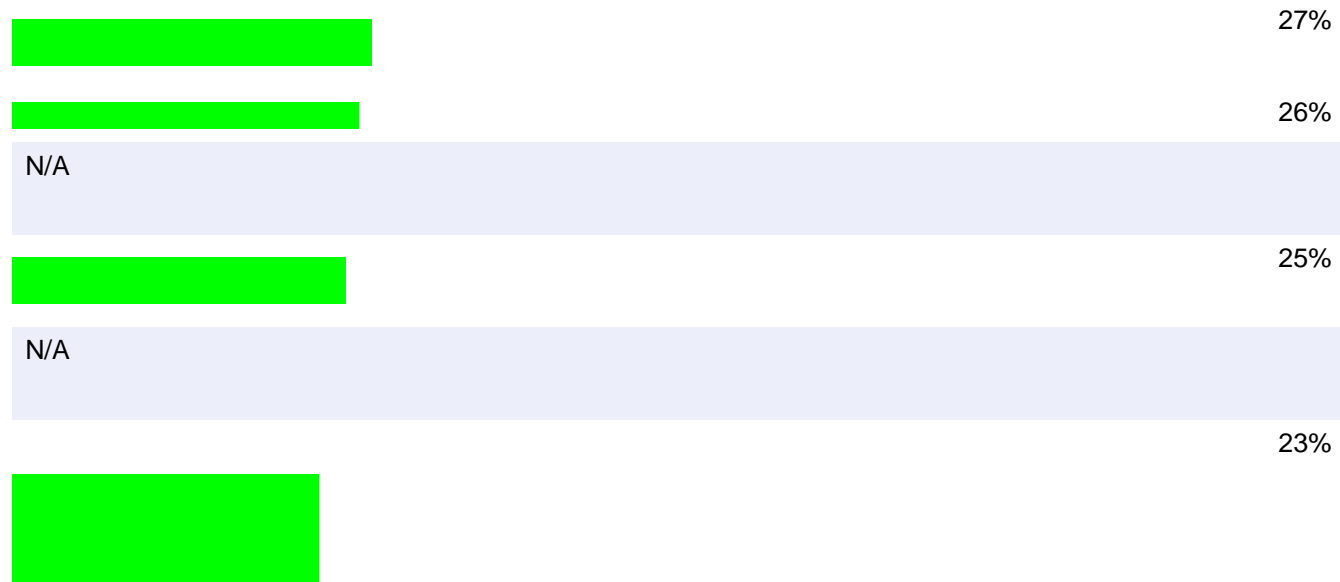
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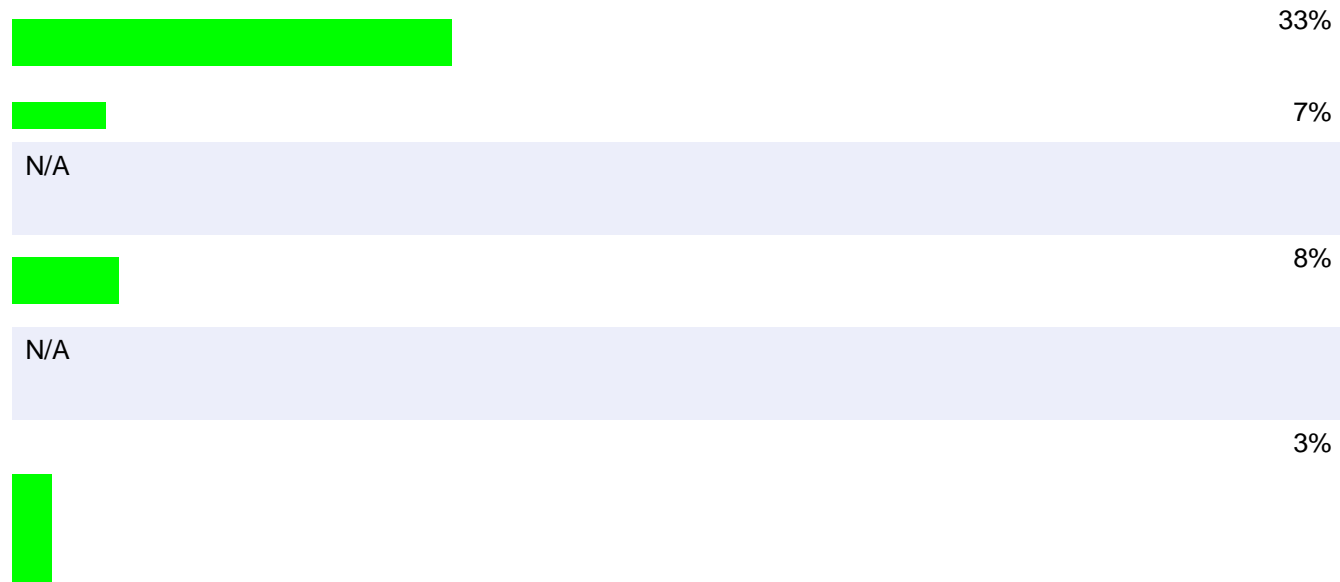
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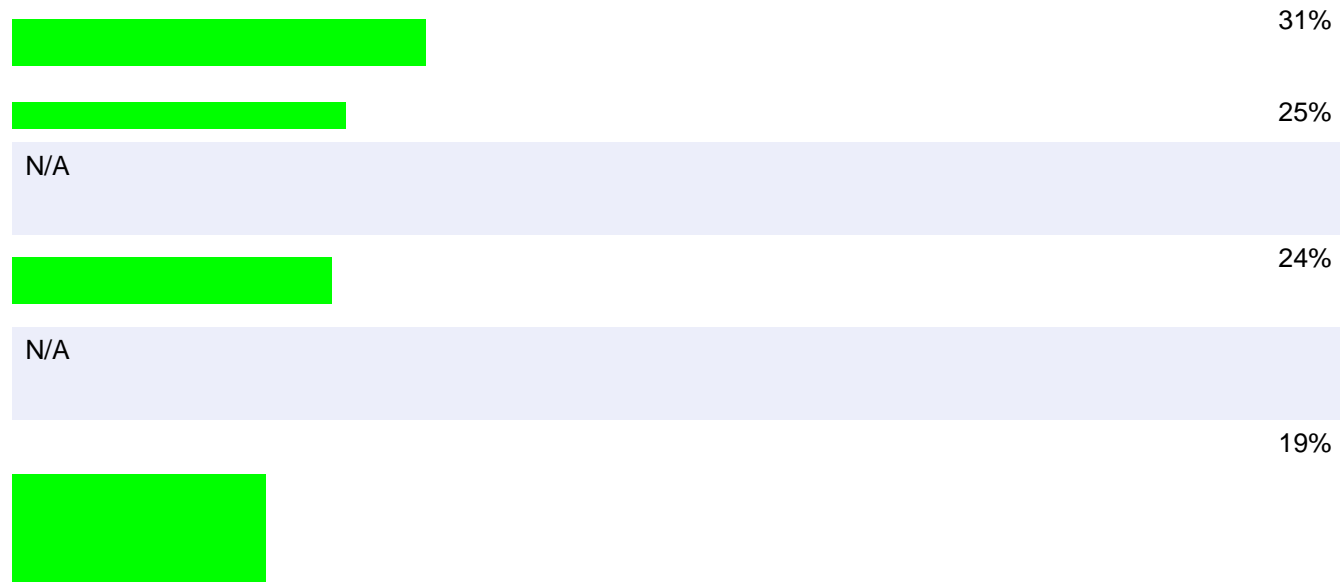
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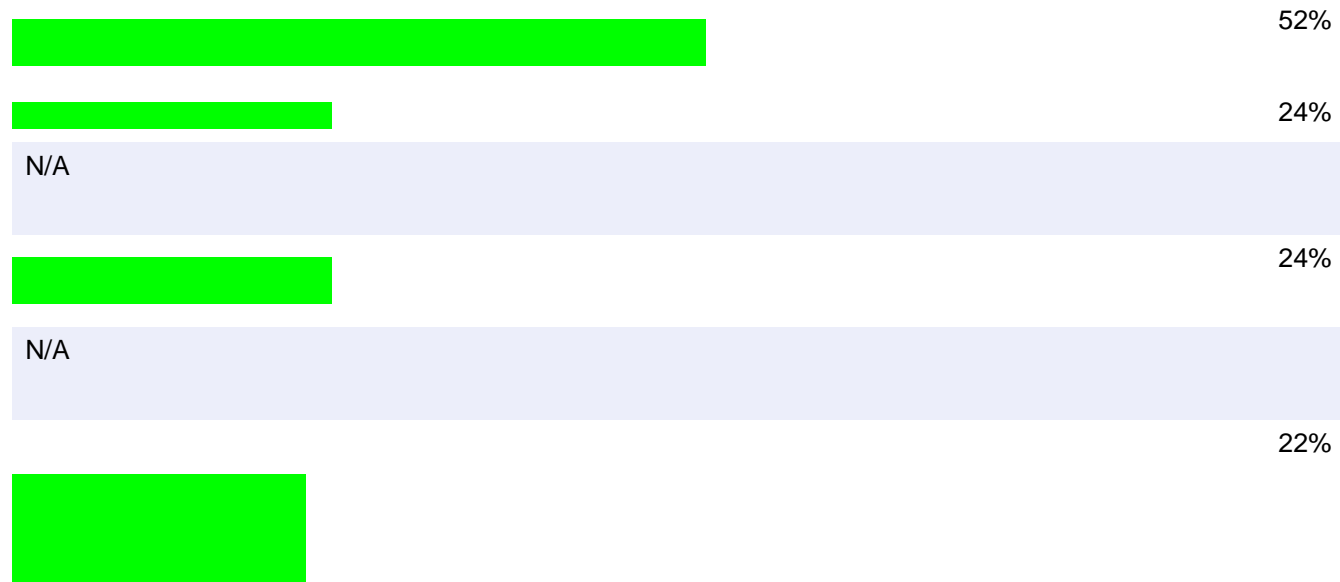
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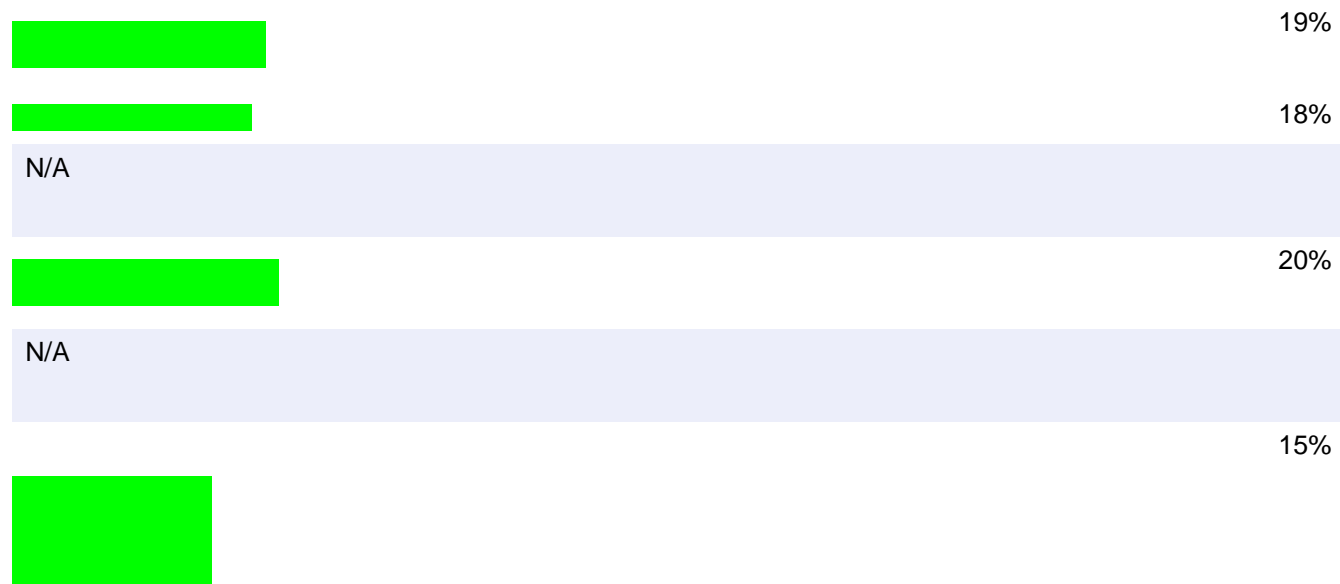
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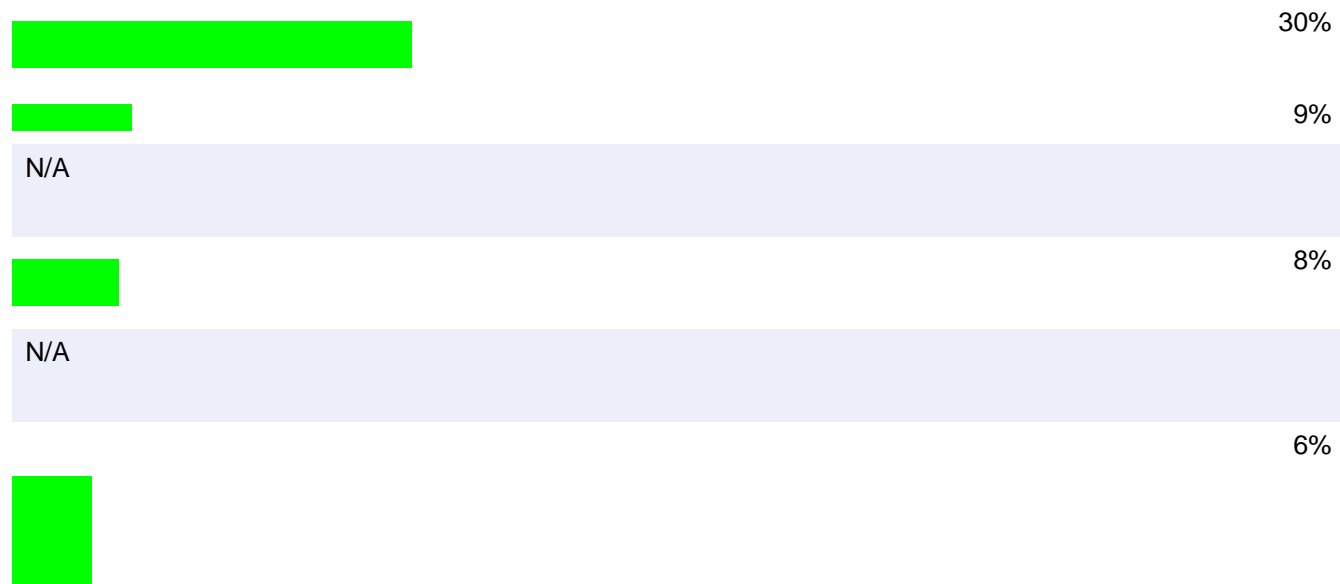
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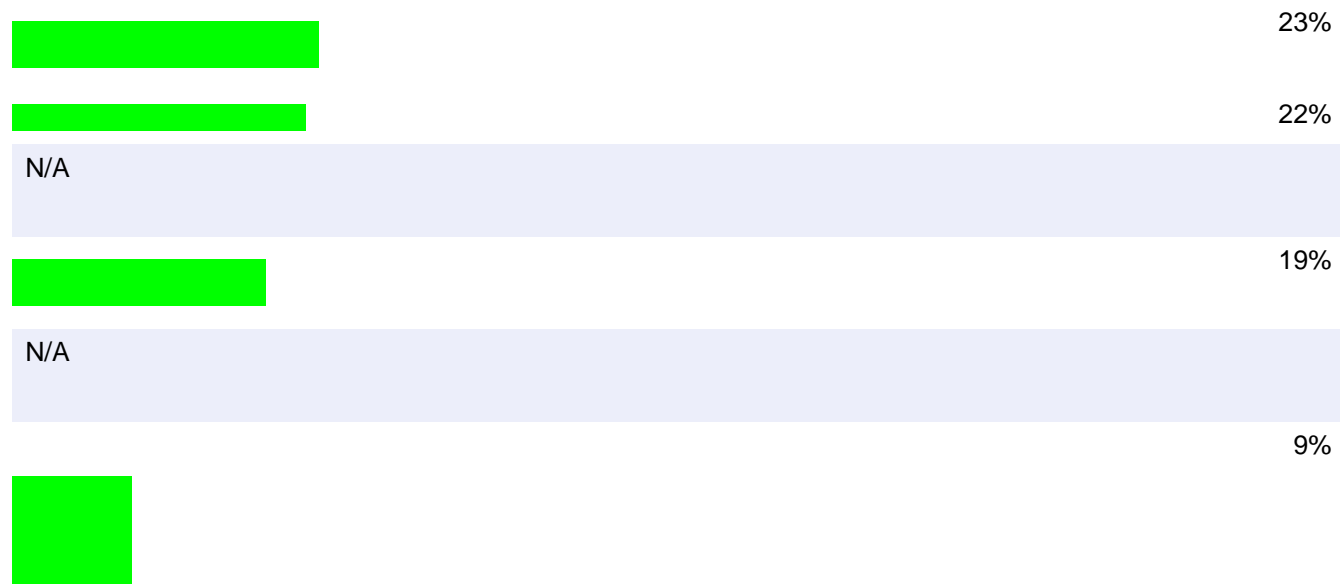
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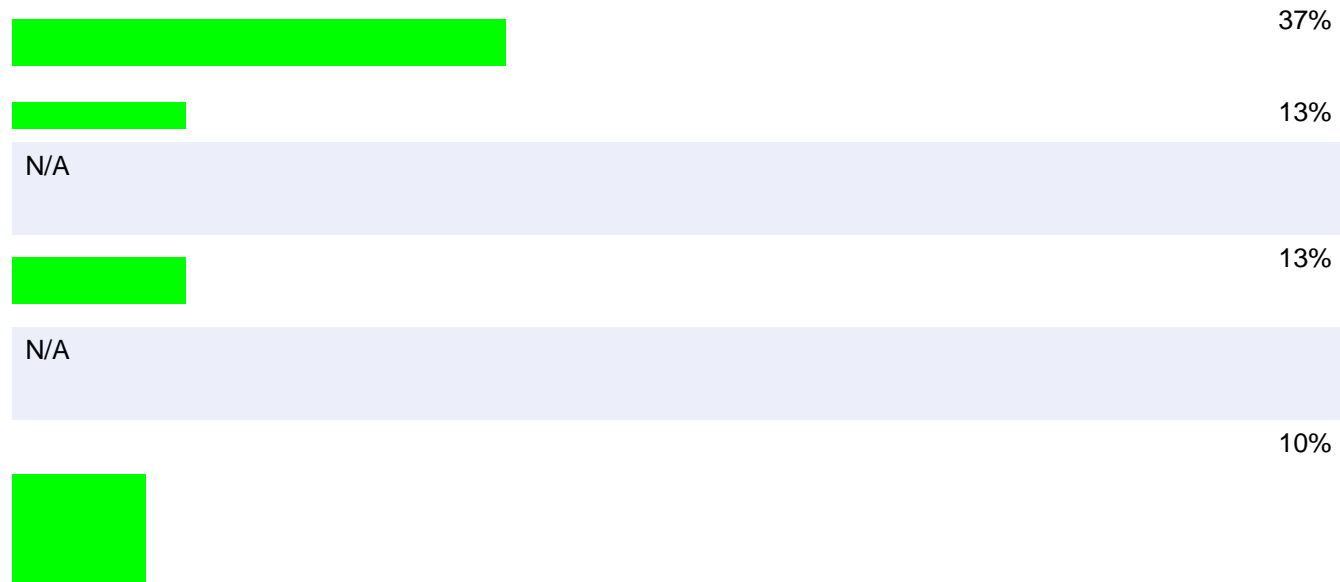
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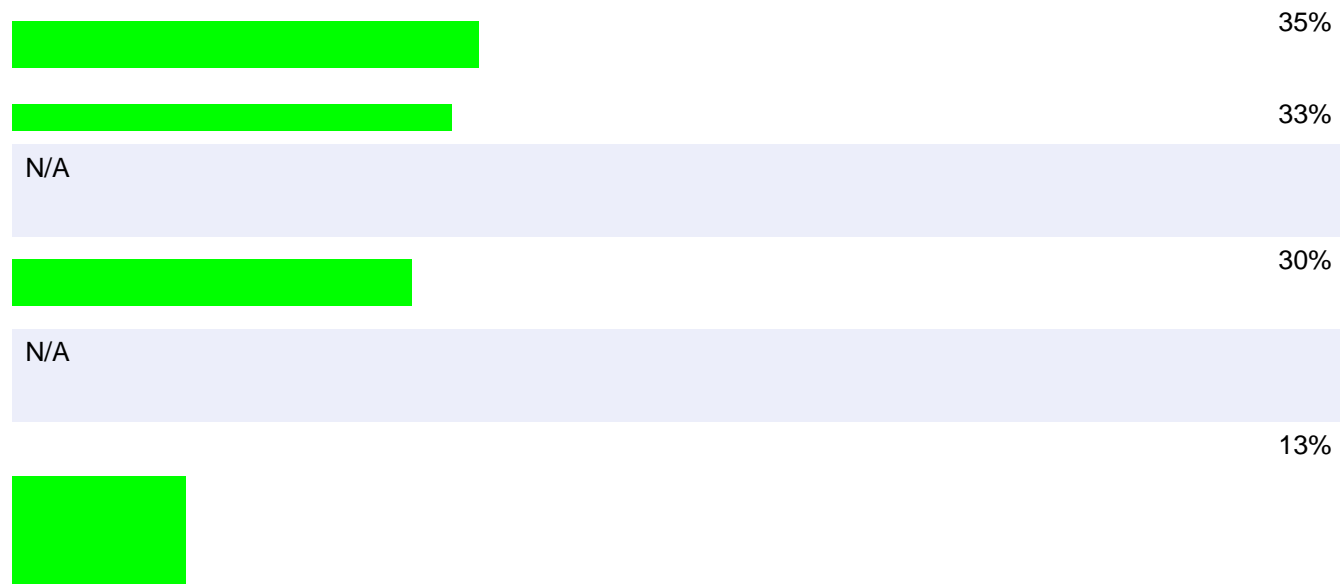
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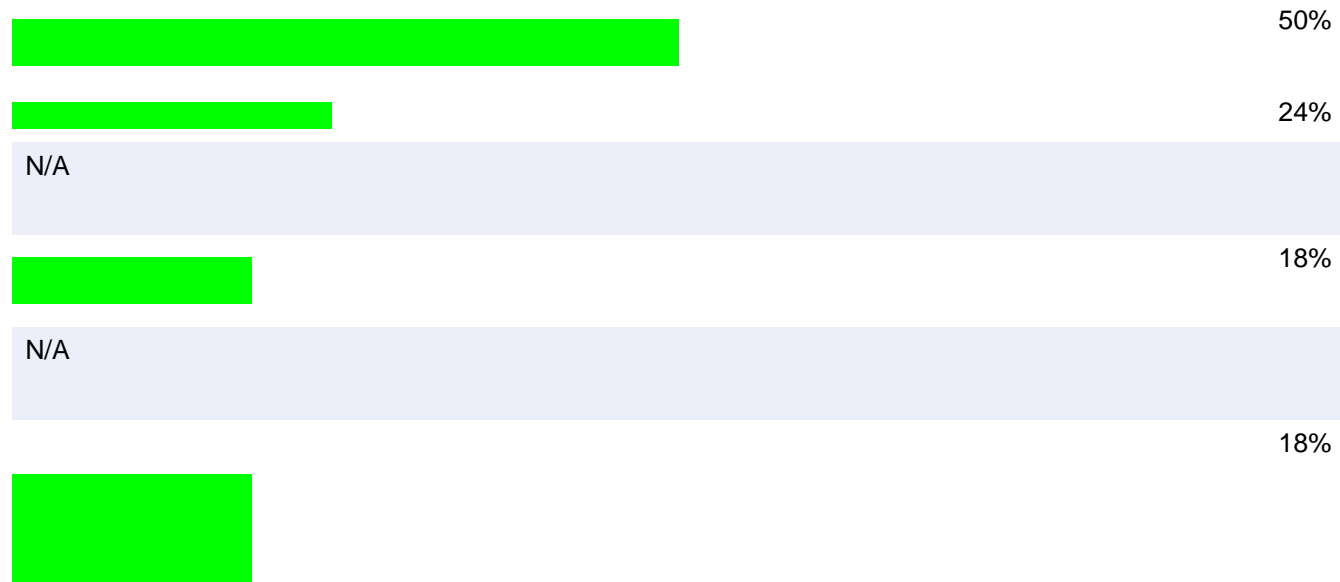
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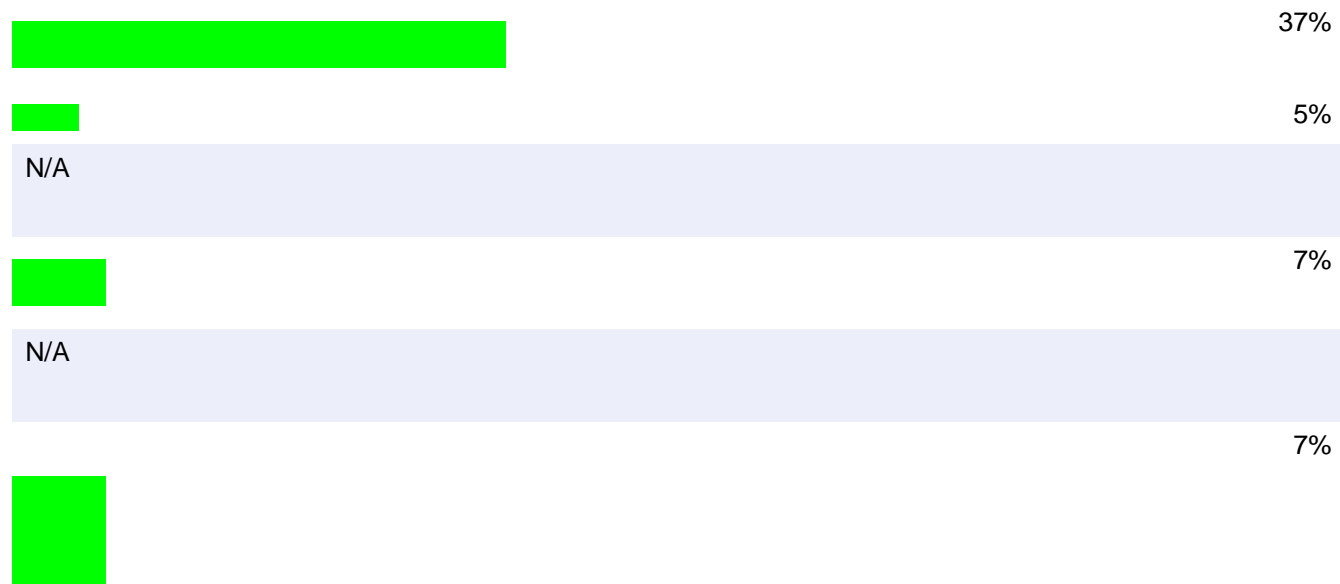
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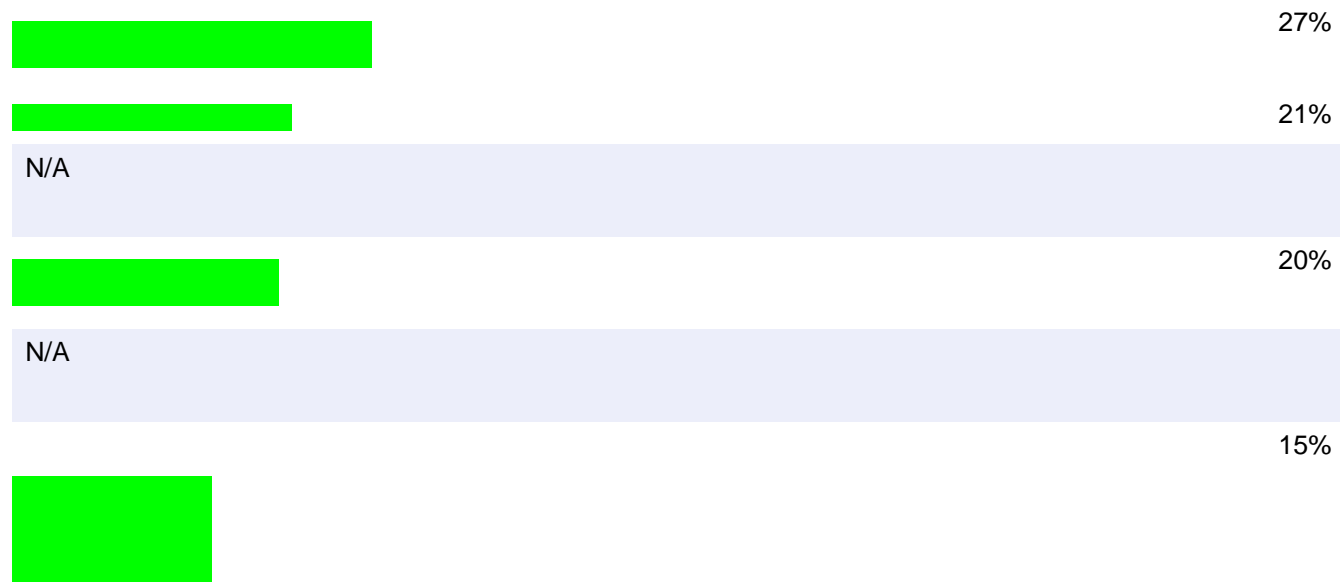
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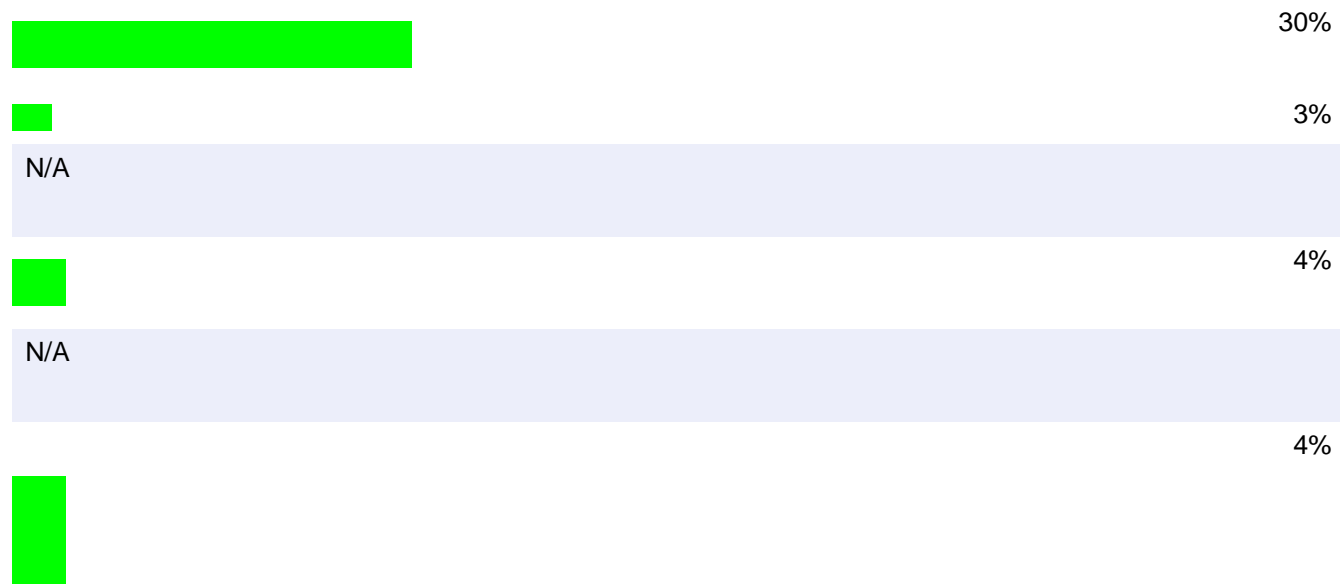
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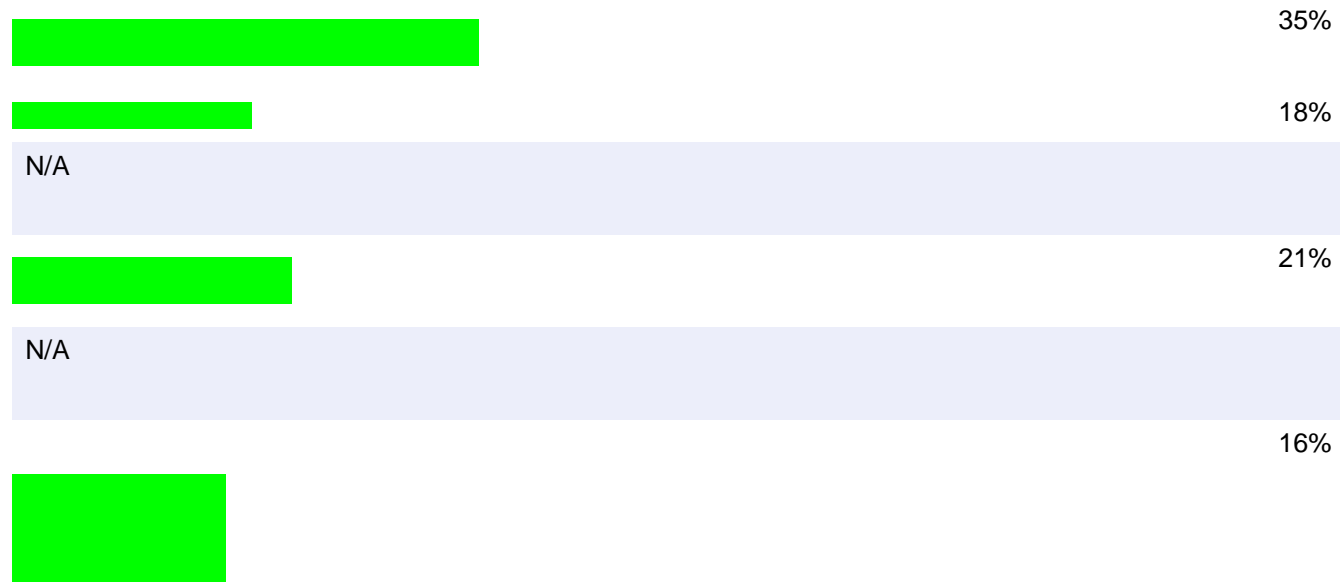
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Between 100 and 299

300 or more

N/A

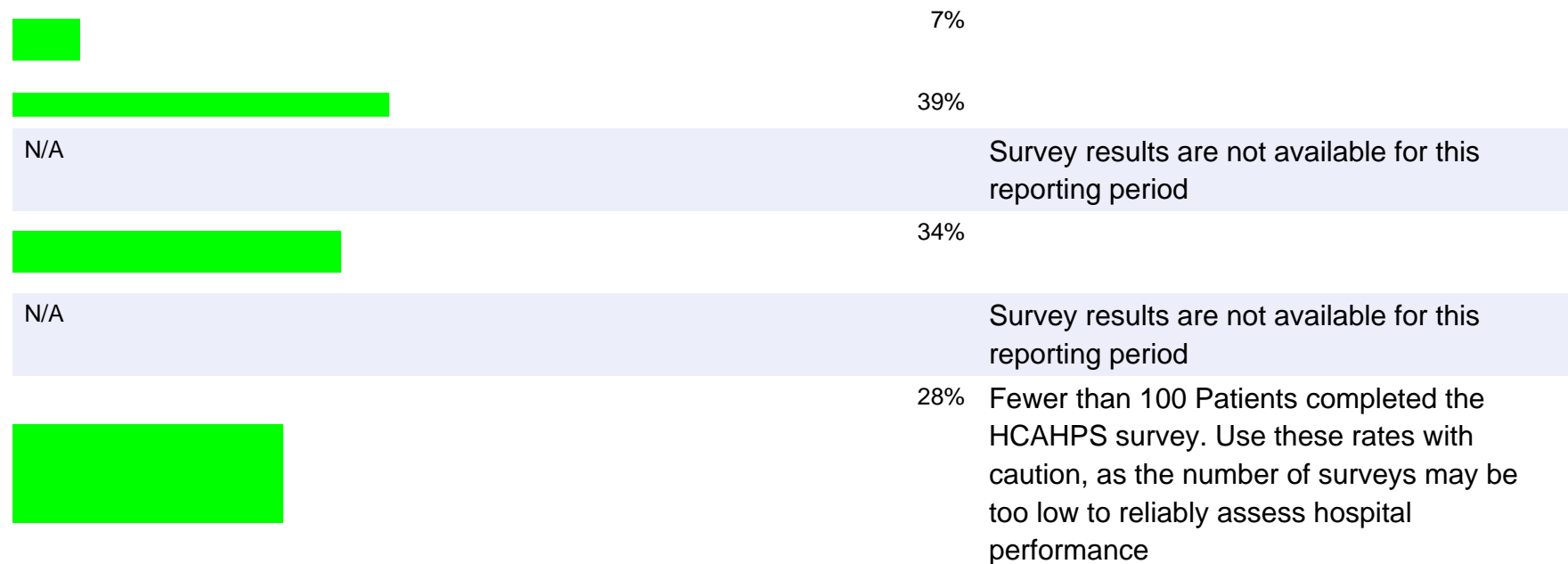
300 or more

N/A

Fewer than 100

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